

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7482

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
261544	3/12/2012	3/13/2012	3/13/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Scott	Lavelle Sr	3387 Asotin Creek Rd	Asotin	WA	99402		H 509-243-7021

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires on safety releast Concern:1007 Fired on Safe Release			
C				

3/29/12 Per note on SR, consumer states that the firearm is going off when the firearm is taken off safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6760706	PY	6/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	JENSEN BYRD SPOKANE WA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	112.84	3/29/2012				

3/29/12 Per Ilion, trigger assm dirty and set screws altered. Trigger not returning. Replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/13/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		22" 270 WIN
	Date Code		PY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	STOCK WAS DAMAGED AT THE OPENING BENCH.WILL HAVE TO REPLACE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT OCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	7.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

# Service Request

Remington Service  
PO Box 700



Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
P46/7  
7.5"  
1011

<b>Service Request Number</b> SR00010474	<b>Serial Number / Description</b> 6760706 Model 700	<b>Date of Request:</b> 01/20/2012 <b>Date Printed:</b> 01/20/2012
<b>Customer:</b> SCOTT LAVELLE SR. 3387 ASOTIN CREEK ROAD ASOTIN, WA 99402 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

7482

509 - 243 -  
7021

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
Consumer states that the firearm is going off when the firearm is taken off safe.

**Parts And Service Details**

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number:  
6760706  
Model: 700



RE00261544

RECEIVED  
MAR 14 2012

BY:.....  
T.A. dirty + set screws alt  
TRIG. NOT SET. Replace TPA clear  
+ TEST UNDER BCP FOR B 20. +

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00



16760706

16760706  
Rev. 700  
RE00261544

Cut out  
Open  
Research



