

Remington Arms Co., Inc.
Product Service
Legal Case #:7987

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 283967 | 10/1/2012 | 10/2/2012 | 10/2/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-------------------|-----------|-------|-------|-----|----------------------|
| Incident | | Rita | Lee | 5370 Brockdell Rd | Pikeville | TN | 37367 | | E nowaka15@yahoo.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|------------------------------------|-----------------------------------|---|----------------|
| PI | | | | |
| PD | Cause:4006 | Altered Adjustments or Components | | |
| S | Fired without touching the trigger | Concern:1025 | Unexplained Discharge - No Mention of Safety Position | Unknown |
| C | | | | |

10/11/12 Per note on SR, consumer stated that the firearm went off twice without them touching the trigger.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|----------|
| Remington | CF/BA | 700/243 WIN | n/a | 285636 | KP | 5/1/1967 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | U | | | |

CONCERN:FIRES WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TPA, clean and test at BLSM program price | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 29.44 | 10/11/2012 | | | | |

10/11/12 Per Ilion, trigger assm dirty and rusty. Set screws altered. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|-----------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 10/2/2012 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |

| | | | |
|--------------|------------------------|-----------------------------------|------------------------------|
| Cause | 4006 | Altered Adjustments or Components | IMPROPER MAINTENENCE |
| Barrel | Description | | 22" 243 WIN |
| | Date Code | | KP |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | SLUGGISH |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Not Functioning | DIRTY,RUSTY |
| | Stock Condition | Worn; Functioning | SCRATCHES,MARS,DENTS |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .006 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Not Functioning | DIRTY,RUSTY WILL FOLLOW DOWN |
| | Pull | ---Select--- | 4# |
| | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | M/700 Bolt Lock | |

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00029095
Serial Number / Description 285636
Model

Customer:
RITA LEE
3370 BROCKDELL ROAD
PIKEVILLE, TN 37367 US

Email: nowaka5@yahoo.com

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Date of Request: 09.13.2012
Date Printed: 09.13.2012

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

22
KPS/G
4#
006

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Consumer stated that they firearm went of twice without the consumer touching the trigger.

Parts And Service Details

| Material | Type | Description | Qty Needed | Warranty | Price | Disc | Amount |
|----------|------|-------------|------------|----------|-------|------|--------|
|----------|------|-------------|------------|----------|-------|------|--------|

Serial Number: 285636
Model: 700



RE00283967

T.A. dirty & rusty. Set screws
altered. replace TPA, clean &
TEST under BCP for 8 w +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

RECEIVED
OCT 04 2012

BY:.....







