

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8184

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295446	1/8/2013	11/21/2012	1/9/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Lindenmuth Jr.	145 S. Vine St.	Mount Carmel	PA	17851		H 570-339-3837

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

11/21/12: Customer called in. He stated he had FSR w/rifle about 5 yrs ago & last year he had another FSR. Gun has been to a gunsmith but consumer says he still doesn't feel it's safe. Customer has also noticed some brass shavings when he cycles the bolt. He stated he loves this rifle. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	6462317	WU	8/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT SHP OLYPHANT PA		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

11/21/12: Mailing ARS & forms. df 1/10/13: Per Ilion - Could not duplicate concern. TA set screws altered. Replace TA, clean & test under BLM - quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/9/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		WU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	HAS BEEN REFINISHED
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	---Select---	.007
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
w/48/1  
2.5  
100'

<b>Service Request Number</b> SR00035889	<b>Serial Number / Description</b> 6462317 Model 700 Center Fire Caliber: 308	<b>Date of Request:</b> 11/21/2012 <b>Date Printed:</b> 11/21/2012
<b>Customer:</b> JOHN LINDENMUTH JR. 145 S. VINE ST MOUNT CARMEL, PA 17851 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

8184

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

## Service Request Section

Product Service # 8184

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: 6462317

Model: 700



RE00295446

RECEIVED  
JAN 10 2013

BY: \_\_\_\_\_

could not dep. concern  
T.A. sets screws altered  
App TPA, clear to stand.  
BCP Ron # 20. +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

## ARS LABEL REQUEST FORM

<b>DATE:</b> 11/21/2012	<b>Service Request #</b> SR00035889
<b>QUANTITY:</b> 1	<b>WEIGHT PER PACKAGE:</b> 10 LBS
<b>REQUESTED BY:</b> fulcherdm <b>email address:</b> I WILL MAIL LABEL	

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	JOHN LINDENMUTH JR. 145 S. VINE ST MOUNT CARMEL, PA 17851 US SR00035889  Email:
<b>RETURN ITEM TO:</b>	<b>ILN</b> Arms Services



1 OF 1

4XX596 NOV 21, 2012 ALL CURR USD  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969065285226  
 REF 1: SR00035889  
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE	CHRG:	
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 8.69	PUB+HANDLING	8.69

**ATTN: Product Service**











