

Remington Arms Co., Inc.
Product Service
Legal Case #:8318

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292047	12/8/2012	12/11/2012	12/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chico	Messer	2819 Mint Rd.	Maryville	TN	37803		H 865-984-2945 E chico.messer@ang.af.mil

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

SR# 36682 - Reason for Return: Evaluate. Service Request Section: When bolt is closed the gun fires. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6873756	BA	1/8/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	KAYTON CO WHITEHALL PA	SCOPE BASE,RINGS	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/13/12: Per Ilion - Could not duplicate concern. TA dirty & sticky. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		BA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

Service Request

PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

Service Request Number / Description
SR00036682 A6873756

Date of Request 1/28/2012
Date Printed 1/28/2012

Customer:
CHICO MESSER
2819 MINT RD
MARYVILLE, TN 37803 US

Destination:
Arms Services
14 Hoefler Ave
Elion, NY 13357 US

Email: chico.messer@ang.af.mil

Email:

22"
BAI/80
4#
012

Your request for service on the item(s) will be evaluated by our repairman to determine if it is returned. If not, you will be contacted with an estimate before work is performed.



134th Air Refueling Wing

134 MSG/CCD
241 Briscoe Drive

McGhee Tyson ANG Base TN 37777-6212

Reason For Return
M994 - EVALUATE

LT COL CHICO C.E. MESSER, P.E.
DEPUTY MISSION SUPPORT GROUP COMMANDER

Service Request Section
WHEN BOLT IS CLOSED THE GUN FIRES

Comm: (865) 336-3331
Cell: (865) 742-7636

DSN: 266-3331
FAX: 266-3145

check the bolt lock mechanism.

E-Mail: Chico.Messer@ang.af.mil

1 DEC 12

To: Remington

This rifle discharged twice when the Bolt was closed. Please advise status. My Contact INFORMATION is attached.

Thanks
Chico

SHIPPED DEC 13 PAID

Serial # A6873756

MODEL 700 BDL 270 WIN

could not dup concern
T.A. don't & fix it. impr
T.P.A. clear & test und. SCP
for D.C. &

Serial Number:

A6873756

Model: 700



RE00292047





