

Remington Arms Co., Inc.
Product Service
Legal Case #:8255

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290963	11/30/2012	12/3/2012	12/3/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Murphy	182 Foothill Lane	Hot Springs	AR	71913		H 479-806-2726 E murphyd16@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 35496 - Customer stated the rifle fired when safety was removed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	E6281744	PQ	6/6/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	BOTTOM HALF SEE THRU RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

12/5/12: Per Ilion - Could not duplicate concern. TA dirty & rusty. Trigger pin rusty. Replace TA, clean & test at 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	RUSTY UNDER STOCK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY. TRIG PIN RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU RINGS

frmRepairInquiry - Repair Inquiry

Repair Number: RE00290963

Verify Repair

High Priority

Serial: E6281744 Model 700 Center Fire Caliber: 30 - 06 sprg Produced: 06/06/1996 SKU: 25773

Repairman:

Status:

New 11/19/2012 11:52:46 AM

ADDRESS INFORMATION

Customer

Name: DAVID MURPHY

Address 1: 182 FOOTHILL LANE

Address 2: PO Box:

City: HOT SPRINGS

State: AR Zip Code: 71913 Country: US

Received from

Return To

DAVID MURPHY

182 FOOTHILL LANE

PO Box:

HOT SPRINGS

AR Zip Code: 71913 Country: US

Received from

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 479 806 2726

Fax:

Email: murphyd16@yahoo.com

Comments:

Received Condition

Good

Condition Notes

CSR Notes: Customer states the rifle fired when safety is moved.

Accessories Received

Code	Desc	Qty
A007	With Stud	2
A016	Scope Base	2

could not get concerns.
T.D. duty & busy. Trigs.
PIN lucky. up. T.P.H. CLAY
+ rest at 1/2 Normal cost.

E6281744

Model: 700



RE00290963

RECEIVED
DEC 05 2012

BY:

35496

Monday, Dec 3 2012 4:57 AM







