

Remington Arms Co., Inc.
Product Service
Legal Case #:8362

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292958	12/14/2012	12/17/2012	12/17/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Justin	Phillips	612 West Walker St	Marceline	MO	64658		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Fired when closing bolt or putting on safe	Altered Adjustments or Components Concern:1008 Fired on Bolt Closing	Unknown	
C				

12/28/12 Per note on SR, the gun fired when closing the bolt and applying the safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6644477	KX	5/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	WYETH ST JOSEPH MO	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	12/28/2012				

12/28/12 Per Ilion, trigger assm set screws altered. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/17/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO

Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 243 WIN
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	REC'D UNASSM
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN WHEN CLOSED BRISKLY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00037325	Serial Number / Description 6644477	Date of Request: 12/03/2012 Date Printed: 12/03/2012						
Customer: JUSTIN PHILLIPS 612 WEST WALKER ST MARCELINE, MO 64658 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US							
Email:	Email:							
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.								
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION								
Service Request Section smp program : closed bolt = gun fired applied safety = gun fired no inj / no damages								
<table border="1"><thead><tr><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead></table>			Qty Needed	Warranty	Price	Disc	Amount	
Qty Needed	Warranty	Price	Disc	Amount				
<p>Serial Number: 6644477 Model: 700</p> <p>RE00292958</p> <p>T.A. set screws altered. Up. TPA, clean + test line under BCP for \$20.00 + ship Quote</p> <p>RECEIVED DEC 19 2012</p> <p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.</p> <p>BY: _____</p> <table><tr><td>Sub Total:</td><td>.00</td></tr><tr><td>Est Sales Tax:</td><td>.00</td></tr><tr><td>Grand Total:</td><td>\$.00</td></tr></table>			Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$.00
Sub Total:	.00							
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