

Remington Arms Co., Inc.
Product Service
Legal Case #:8095

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
287111	10/26/2012	10/29/2012	10/29/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Phillips	2033 Custer St	Allentown	PA	18104		H 610-433-2029 E pijmep@ptd.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Gun fires while removing from safe	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				
11/9/12 Per note on SR, gun fires while removing from safe.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6340556	WI	8/20/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	KAYTON MFG ALLENTOWN PA	FRONT BOTTOM HALF SEE THRU BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.44	11/9/2012				
11/9/12 Per Ilion, trigger assm set screws altered. Replace TPA, clean, test at BLSM program price.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/29/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		W1
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		FRONT BOTTOM HALF SEE THRU BASE

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22'
W 181
24
011

Service Request Number SR00031868	Serial Number / Description A6340556	Date of Request: 10/15/2012 Date Printed: 10/15/2012
Customer: PAUL PHILLIPS 2033 CUSTER ST ALLENTOWN, PA 18104 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

8095

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

RECEIVED
OCT 31 2012

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
GUN FIRES WHILE REMOVEING FROM SAFE

Serial Number: A6340556
Model: 700



RE00287111

Material	Type	Description	Needed	Quantity	Unit Cost	Total
----------	------	-------------	--------	----------	-----------	-------

T.A. set screws altered.
up TPA, clean test under
BUP Ron 820. + 9

Called on 10/15/12 gave Serial Number was informed the rifle was made in 1976. I purchased it around 1979 - have no real proof of purchase. I am the only one to use it. Service requested is listed above.

Could not remove front scope mount, place to replace mounts differently

Thank you
Paul Phillips
ph. 610-433-2029

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

e-mail psjme@ptd.net

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







