

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7703

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
270043	6/1/2012	6/4/2012	6/4/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jessie L.	Praytor Jr.	2907 North Williams Dr.	Corsicana	TX	75110		H 903-641-9280 E memawpray@sbcglobal.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				

PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release		Unknown
C				

SR# 20227 - Customer wrote on the SR paperwork: 1. Cannot squeeze trigger properly or at all 2. Cannot move safety forward or backwards when you want 3. When you chamber shell & push safety forward to fire position gun discharges without using trigger. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6379071	CC	4/7/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART SPARKS NEVADA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ a discount						

Repair/Replacement Cost	Repair/Replacement Date

6/8/12: Per Ilion - TA dirty & sticky. Parts bind & work sluggish. Can offer to replace TA, clean & test fire at 1/2 normal cost - quote. A CSR called on 6/6 & left a VM for customer to contact them about quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/4/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SORG
	Date Code		CC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY.PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service  
PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number: SR00020227  
Serial Number / Description: B6379071

Model 77

## Customer:

JESSIE L. PRAYTOR JR.  
2907 NORTH WILLIAMS DRIVE  
CORSICANA, TX 75110 US

## Destination:

Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email: ~~eset~~ memawpraj@sbcglobal.net

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M176 - RETURNED FOR RECALL/UPDATE

## Service Request Section

CONSUMER STATED GUN HAS FIRED BEFORE WHEN HE CLOSED THE BOLT

Number:

B6379071

Model: 700



RE00270043

Qty Needed	Warranty	Price	Disc	Amount
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T.A. Dirty & sticky. parts BIND  
+ work sluggish. can offer to  
replace TPA, clean + test at 1/2  
normal cost Quote

- ① cannot squeeze trigger properly or at all
- ② cannot move safety forward or backwards when you want.
- ③ when you chamber shell & push safety forward to fire position gun discharges without using trigger

RECEIVED  
JUN 03 2012

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

BY: \_\_\_\_\_  
Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00











