

Remington Arms Co., Inc.
Product Service
Legal Case #:7334

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
258295	2/13/2012	1/27/2012	2/14/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Raymond	Vargas	86 Wynnfield Dr.	Palm Coast	FL	32164		H 386-445-3255

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	FBC and FSR	Concern:1008 Fired on Bolt Closing	Unknown	
C				

1/27/12: Customer called in. He said he bought gun new in 1981. He stated he had a FSR about 2 years ago & he had a FBC this past hunting season. He did not have incident dates. No damage, No injury reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6225755	XA	12/10/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	SLOANS SPTG GD RIDGEFIELD CT		Y			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Remington/700/CF/BA

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$30	

1/27/12: Mailing ARS & forms. Box order# 1301667. df 2/15/12: Per Ilion - TA is contaminated w/a dried lube residue causing parts to bind & work sluggish. Replace TA, clean & test fire under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/14/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	

Barrel	Description		22" 3006 SPRG
	Date Code		XA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDING
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE,PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

2211
XA12/8
6.5
1007

7334

COPY

January 27, 2012

Raymond Vargas
86 Wynnfield Dr.
Palm Coast, FL 32164
Phone: 386-445-3255

Ref: # 7334, Model 700, Serial # B6225755

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and service request. A box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

enclosure

RECEIVED
FEB 15 2012

Number: B6225755

Model: 700



RE00258295

BY: T.A. is contaminated w/ a dried
cubane residue causing parts to
bind + work sluggish. replace
TPA, clean test fire valve
BIP Con 820. +

Quote

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Model Number: 700BDL		Serial Number: B6225755	
Name: RAYMOND VARGAS		Date of Purchase: 10/28/1981	
Address (no PO Boxes): 86 WYNNFIELD DRIVE			
City: PALM COAST		State: FL	Zip: 32164
Phone (Daytime): 386-445-3255		Fax:	
E-mail Address: RAYMONDVARGAS86@GMAIL.COM			
Please describe your problem: In 1991, the trigger had frozen. In 2008, upon firing one round, immediately after reloading the firearm, it went off and shot another round without touching the trigger. In 2010, I put a bullet inside the chamber and locked it, the bolt handle froze, trigger froze, and upon touching the safety, the firearm went off and shot the round, without touching the trigger. In 2011, upon putting a bullet in the chamber and locking it, the firearm immediately went off.			
37 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
[Print]		[Reset]	

I hope this issue will be resolved or I will seek to make my future firearm purchases with another reputable brand.

-Thank you


 CITY OF NEW YORK
 FIREARMS CONTROL BOARD

DISPOSITION - REGISTRATION CERTIFICATE

81159

 COMPLETE WHENEVER
 POSSESSION OF A
 RIFLE OR SHOTGUN
 IS TRANSFERRED BY
 SALE OR OTHERWISE
N^o 153965

SERIAL No. 3 6225755	MAKE / MANUFACTURER Remington	CAL. / GAUGE 30.06	TYPE OF GUN Rifle (Bolt Action)	MODEL 700B/L
DEALER'S NAME F. STEIN	BUYER / SELLER'S LAST NAME VARGAS, Raymond		FIRST NAME JR.	
ADDRESS 430 E. 148th Street	ADDRESS 106-16 Bollymy Loop		(NUMBER AND STREET)	
BOROUGH BROOKLYN	CITY OR POST OFFICE BROOKLYN	STATE NY	ZIP CODE 10475	
DEALER'S LIC. No. 101	PERMIT NO. / AUTHORIZATION NO. 100216	SOCIAL SECURITY No. [REDACTED]	PERMIT NO. / AUTHORIZATION NO. FEB 588751-8	
DEALER'S SIGNATURE [Signature]	DATE OF SALE 10-28-81	TIME OF SALE 2:30 AM	BUYER'S / SELLER'S SIGNATURE [Signature]	

 INSTRUCTIONS: Stamp
 one copy will be given to

 and inappropriate captions. One copy of this form will be forwarded to the Firearms Control Board by the dealer and
 individual who buys, sells or transfers the Rifle or Shotgun. The third copy will be retained by the dealer.

 If an individual is ob-
 taining a Registration

or buying a Rifle or Shotgun from a dealer, the copy of this form that the individual receives will serve as the

CERTIFICATE OF REGISTRATION. IT SHALL BE KEPT IN POSSESSION OF THE GUN DESCRIBED ABOVE.

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00011142	Serial Number / Description B6225755 Model 700 Center Fire Caliber: 3006	Date of Request: 01/27/2012 Date Printed: 01/27/2012
Customer: RAYMOND VARGAS 86 WYNNFIELD DR. PALM COAST, FL 32164 US Email:	Destination: Arms Services 14 Hoefler Ave Llison, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Product Service # 7334

Parts And Service Details							
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00

ARS LABEL REQUEST FORM

DATE:	01/27/2012	Service Request #	SR00011142
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:	RAYMOND VARGAS 86 WYNNFIELD DR. PALM COAST, FL 32164 US SR00011142 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 JAN 30, 2012 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5969066078716
REF 1:SR00011142
REF 2:

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE	CHRG:	SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 10.31	PUB+HANDLING	10.31

ATTN: Product Service



186225755
Model 700
REC0258273



