

Remington Arms Co., Inc.
Product Service
Legal Case #:8052

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/12/2012					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Walters	128 Ashland Dr.	Stockbridge	GA	30281		C 404-580-1416

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				

PI

PD Shot hole in truck in Oct 2004 Cause:4079 Other - Unexamined

S Gun went off when side of trigger was touched Concern:1025 Unexplained Discharge - No Mention of Safety Position

Unknown

C

10/12/12: Customer called in. He stated the gun went off in Oct 2004 & shot a hole in his truck. He said all he did was touch the side of the trigger. After the incident the customer said he had a friend adjust the trigger to make the pull heavier & did not send it to us for exam. He said he took excellent care of the gun & it had not been adjusted before this incident but he did buy it used. Customer wants us to pay for the trigger repair & the damage to his truck. He said he's disabled & can no longer deer hunt & is afraid to sell the gun to anyone. No injury reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/270 WIN	n/a	269829		
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

10/12/12: Sending box, ARS & forms from Madison office. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE: 10/17/2012	Service Request # SR00032092
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address: I WILL MAIL LABEL	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	JAMES WALTERS 128 ASHLAND DR. STOCKBRIDGE, GA 30281 US SR00032092 Email:
RETURN ITEM TO:	ILN Arms Services

4XX598 OCT 17, 2012 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX5989065395672 ALL CURRENCY USD
 REF 1:SR00032092
 REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.60
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.22	PUB + HANDLING	10.22

ATTN: Product Service



ShipRequest™



Ship To: JAMES WALTERS
Company:
Address 1: 128 ASHLAND DR.
Address 2:
Address 3:
City: STOCKBRIDGE
State/Province: Georgia
ZIP/Postal Code: 30281
Country: United States
email:
Phone: 404-580-1416
Account: 230145
Package Type: Package
Address Type: Residential
Deliver By: Sat, October 20, 2012
Package ID: 8850

Special Instructions:

Sender Name: Dell Marie Fulcher
email: dell.fulcher@remington.com
Prepared By: Dell Fulcher
Phone: 336-548-8686

Acct # : 230145	Date: 10-17-12	1 lb 9.2 oz	Base \$	6.22
Cust # : 0DL0000010197			Spc 5 \$	0.00
Zip/Zone: 30281 / 3			Addl \$	0.00
Trk # : 1Z4XX5960300043361			Total \$	6.22
Pkg ID #: 8850				
Service : UPS Ground				