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#### Remington Arms Co., Inc. Product Service Legal Case #:8128

|  |                               |   | Lega                     | al Case #:812                    | 8                      |                              |            |                   |                                |                        |
|--|-------------------------------|---|--------------------------|----------------------------------|------------------------|------------------------------|------------|-------------------|--------------------------------|------------------------|
| Case Information<br><b>RE#</b> 288463/461/465/4                |                               | <b>Opened</b><br>7/2012                     | Date Opened<br>11/8/2012 |                                  | ate Closed<br>1/8/2012 | Incide                       | ent Date   | Pre Li            | t Lit                          | Obsolete               |
| Customer Information   |                               |   |                          |                                  |                        |                              |            |                   |                                |                        |
| Type Business  | First Name                    | Last Name                                   | Sta                      | reet                             | City                   | State                        | Zip        | -                 | Cont                           |                        |
| Reporter   | Chuck                         | Yeargain                                    | 5925 Сурге               | ess Point Dr.                    | Fort Wort              | h TX                         | 76132      | I                 | # 817-26<br>F 817-26<br>wyear@ |                        |
| Incident Information   |                               |   |                          |                                  |                        |                              |            |                   | • 0                            |                        |
| Claims<br>Pl   |                               | Codes                                       |                          |                                  | Repair Est.            | . Me                         | dical Tr   | eatment           | Medi                           | cal Status             |
|  | ause:4006 A<br>oncern:1008 Fi | •   | ents or Compo<br>osing   | onents                           |                        |                              | Unkno      | wn                |                                |                        |
| Customer sent in 4 rifl  | es. He stated e               | ach one Fired                               | on Bolt Closing          | g. df                            |                        |                              |            |                   |                                |                        |
| Firearm Information Mfg. Remington Date Purchased CONCERN: FBC |                               | Type<br>CF/BA<br>here Purchass<br>IND HOUST |                          | Model/G<br>700/6MM F<br>Accessor | REM .                  | SKU<br>n/a<br>riginal O<br>U | waer       | Serial<br>6347820 | Bbl.<br>PT                     | <b>DOM</b><br>6/1/1970 |
| Mfg.   |                               | Туре  |                          | Mode                             | //Ga.                  | SKU                          |            | Serial            | Bbl.                           | DOM                    |
| Remington  |                               | CF/BA                                       |                          | 700/308                          |                        | n/a                          |            | B6323490          | PB                             | 6/16/1981              |
| Date Purchased   | 1                             | Vhere Purcha                                | sed                      | Access                           | ories Or               | iginal O                     | wner       |                   |                                |                        |
| CONCERN: FBC   | SOUTHE                        | RN GUN OPA                                  | LOCKA FL                 |                                  |                        | U                            | *          |                   |                                |                        |
| Mfg.   |                               | Туре  |                          | Mod                              | lel/Ga.                | SI                           | κυ         | Serial            | Вы.                            | DOM                    |
| Remington  |                               | CF/BA                                       |                          | 700/30                           | 06 SPRG                | п                            | /a         | 625847            | 4 OS                           | 7/1/1 <b>9</b> 69      |
| Date Purchased   |                               | Where Purchs                                |                          | Acce                             | essories               | Origina                      |            |                   |                                |                        |
| CONCERN: FBC   | WEST TE                       | X WHLSE AF                                  | BILENE TEX               |                                  |                        |                              |            |                   |                                |                        |
| Mfg.   |                               | Туре  |                          | Mode                             | el/Ga.                 |                              | KU         | Seria             | і Вы                           | DOM                    |
| Remington  |                               | CF/BA                                       |                          | 700/300                          | WIN MA                 |                              | n/a        | A62197            | 89 RZ                          | 11/6/1975              |
| Date Purchased   |                               | re Purchased                                |                          |                                  | sories                 | Origin                       | al Own     | er                |                                |                        |
| CONCERN: FBC   | PORTS SOUT                    | 'H LAKE CH                                  | ARLES LA                 | AFT MKT D                        | M SYSTEM               |                              | U          |                   |                                |                        |
| Ammunition Informat<br>Other Products Inform<br>Settlement     |                               |   | Remin                    | .gton/700/CF/                    | <b>Ъ</b> А             |                              |            |                   |                                |                        |
| Settlement   | Rela                          | ase of Claims                               |                          | ase Date                         | Reimburse              | ment                         | Cash       |                   |                                | Cash Date              |
| Per Ilion - Quote to 1<br>under BLM                            |                               | or Clarinis                                 | Acit                     | Date                             | ACCIMIDAT SE           | ·ment ;                      | Settleme   | ent Al            | PV                             | APV                    |
|  | Repa                          | ir/Replacemen                               |                          | Replacement<br>Date              |                        |                              |            |                   |                                |                        |
| 11/13/12: Per Ilion - T  | A dirty, sticky               | \$116<br>& set screws a                     | altered. Trigger         | not returning                    | g properly. Re         | place TA                     | ., clean 8 | k test under      | BLM -                          | quote. df              |

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11/28/2012

## Examination[Remington/CF/BA]

| Part            | Sub-Part                  | Code                                 | Comment   |
|-----------------|---------------------------|--------------------------------------|---|
|                 | Examiner                  |                                      | B.TRAVIS  |
|                 | Exam Date                 | j                                    | 11/8/2012   |
| Examination     | Product Type              | j ·                                  | RF  |
|                 | Action Type               | j                                    | A   |
|                 | Assigned To               |                                      | J.BALIO   |
| Cause           | 4006                      | Altered Adjustments or<br>Components |   |
|                 | Description               |                                      | 22" 6MM REM   |
|                 | Date Code                 |                                      | PT  |
|                 | Bore Plugged              | False                                |   |
| Barrel          | Bulged                    | False                                |   |
| Danci           | Fired                     | False                                |   |
|                 | Fired while Obstructed    |                                      |   |
|                 | Muzzle/Crown<br>Condition | Slightly Worn; Functioning           |   |
|                 | Firing Pin                | Slightly Worn; Functioning           |   |
|                 | Shroud                    | Slightly Worn; Functioning           |   |
| Bolt            | Face                      | Slightly Worn; Functioning           |   |
| Don             | Handle                    | Slightly Worn; Functioning           |   |
|                 | Stop                      | Slightly Worn; Not<br>Functioning    | BINDS   |
|                 | Condition                 | Slightly Worn; Functioning           |   |
| Extractor       | Cut Condition             | Slightly Worn; Functioning           |   |
|                 | Ext/Eject Test            | False                                |   |
|                 | Block Condition           | Select                               | ·   |
| Locking         | Lug Condition             | Slightly Worn; Functioning           |   |
|                 | Notch Condition           | Select                               |   |
|                 | Exterior Condition        | Slightly Worn; Not<br>Functioning    |   |
| Overall         | Stock Condition           | Slightly Worn; Functioning           |   |
|                 | Fore End Condition        | —Select—-                            |   |
| Receiver        | Condition                 | Slightly Worn; Functioning           |   |
| Receiver        | Bulged                    | False                                |   |
|                 | Description               |                                      | BOLT LOCK SAFETY  |
| Safety          | Function                  | Like new; Functioning                |   |
|                 | Sub-Assembly              | Non-ISS                              |   |
|                 | Lift                      | Select                               | .007  |
| Sear            | Notch                     | Slightly Worn; Functioning           |   |
|                 |                           | Test Fired                           | False   |
| Feeding<br>Test | Tests                     | False                                |   |
|                 | Condition                 | Slightly Worn; Not<br>Functioning    | DIRTY,STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN |
| Trigger         | Pull                      | Select                               | 2.5#  |
|                 | Altered                   | True                                 | SET SCREWS ALTERED  |
|                 | Sub-Assembly              | M/700 Bolt Lock                      |   |

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|      |          |      |         |

| 1            | Examiner               |                             | B.TRAVIS                               |
|--------------|------------------------|-----------------------------|--|
|              | Exam Date              | 7                           | 11/8/2012                              |
| Examination  | Product Type           | 7                           | RF                                     |
|              | Action Type            | 3                           | A                                      |
|              | Assigned To            | Ī                           | J.BALIO                                |
| Cause        | 4038                   | Could Not Duplicate Concern |  |
|              | Description            |                             | 22" 308 WIN                            |
|              | Date Code              |                             | PB                                     |
| İ            | Bore Plugged           | False                       |  |
| Barrel       | Bulged                 | False                       |  |
|              | Fired                  | False                       | Ī                                      |
|              | Fired while Obstructed |                             |  |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning  |  |
|              | Firing Pin             | Slightly Worn; Functioning  |  |
|              | Shroud                 | Slightly Worn; Functioning  |  |
| Bolt         | Face                   | Slightly Worn; Functioning  |  |
|              | Handle                 | Slightly Worn; Functioning  |  |
|              | Stop                   | Slightly Worn; Functioning  | SLUGGISH                               |
|              | Condition              | Slightly Worn; Functioning  |  |
| Extractor    | Cut Condition          | Slightly Worn; Functioning  |  |
|              | Ext/Eject Test         | False                       |  |
|              | Block Condition        | Select                      |  |
| Locking      | Lug Condition          | Slightly Worn; Functioning  |  |
|              | Notch Condition        | Select                      |  |
|              | Exterior Condition     | Slightly Worn; Functioning  |  |
| Overall      | Stock Condition        | Slightly Worn; Functioning  |  |
|              | Fore End Condition     | Select                      |  |
| Receiver     | Condition              | Slightly Worn; Functioning  |  |
| Received     | Bulged                 | False                       |  |
|              | Description            | ]                           | BOLT LOCK SAFETY                       |
| Safety       | Function               | Like new; Functioning       |  |
|              | Sub-Assembly           | Non-ISS                     |  |
|              | Lift                   | Select                      | .011                                   |
| Sear         | Notch                  | Slightly Worn; Functioning  |  |
|              | Tests                  | Test Fired                  | False                                  |
| Feeding Test | 1 = 15                 | False                       |  |
|              | Condition              | Slightly Worn; Functioning  | DIRTY,STICKY WITH A DRIED LUBE RESIDUE |
| Tuinaau      | Pull                   | Select                      | 3.5#                                   |
| Trigger      | Altered                | False                       |  |
|              | Sub-Assembly           | M/700 Bolt Lock             |  |

Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                        | Comment       |
|-------------|--------------|-----------------------------|---------------|
|             | Examiner     |                             | B.TRAVIS      |
|             | Exam Date    |                             | 11/8/2012     |
| Examination | Product Type |                             | RF            |
|             | Action Type  |                             | A             |
|             | Assigned To  |                             | J.BALIO       |
| Cause       | 4038         | Could Not Duplicate Concern |               |
|             | Description  |                             | 22" 3006 SPRG |
|             | Date Code    |                             | OS            |
| 1           | Bore Plugged | False                       |               |

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|              | Bulged                 | False                      |                          |
|--------------|------------------------|----------------------------|--------------------------|
| ,            | Fired                  | False                      |                          |
| Barrel       | Fired while Obstructed |                            | <del></del>              |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning |                          |
|              | Firing Pin             | Slightly Worn; Functioning |                          |
|              | Shroud                 | Slightly Worn; Functioning |                          |
| Bolt         | Face                   | Slightly Worn; Functioning |                          |
|              | Handle                 | Slightly Worn; Functioning |                          |
|              | Stop                   | Slightly Worn; Functioning |                          |
|              | Condition              | Slightly Worn; Functioning |                          |
| Extractor    | Cut Condition          | Slightly Worn; Functioning |                          |
|              | Ext/Eject Test         | False                      |                          |
|              | Block Condition        | Select                     |                          |
| Locking      | Lug Condition          | Slightly Worn; Functioning |                          |
|              | Notch Condition        | Select                     |                          |
|              | Exterior Condition     | Slightly Worn; Functioning | ACTION DIRTY UNDER STOCK |
| Overall      | Stock Condition        | Slightly Worn; Functioning |                          |
|              | Fore End Condition     | Select                     |                          |
| Receiver     | Condition              | Slightly Worn; Functioning |                          |
| Receive      | Bulged                 | False                      |                          |
|              | Description            |                            | BOLT LOCK SAFETY         |
| Safety       | Function               | Like new; Functioning      |                          |
|              | Sub-Assembly           | Non-ISS                    |                          |
|              | Lift                   | Select                     | .008                     |
| Sear         | Notch                  | Slightly Worn; Functioning |                          |
|              | Tests                  | Test Fired                 | False                    |
| Feeding Test |                        | False                      |                          |
|              | Condition              | Slightly Worn; Functioning | DIRTY,LITE RUSTING       |
| Trigger      | Pull                   | Select—                    | 5#                       |
| Trigger      | Altered                | Falsc                      |                          |
|              | Sub-Assembly           | M/700 Bolt Lock            |                          |

Examination[Remington/CF/BA]

| Part        | Sub-Part                  | Code                                 | Comment         |
|-------------|---------------------------|--------------------------------------|-----------------|
|             | Examiner                  |                                      | B.TRAVIS        |
|             | Exam Date                 |                                      | 11/8/2012       |
| Examination | Product Type              |                                      | RF              |
|             | Action Type               |                                      | A               |
|             | Assigned To               |                                      | J.BALIO         |
| Cause       | 4006                      | Altered Adjustments or<br>Components |                 |
|             | Description               |                                      | 24" 300 WIN MAG |
|             | Date Code                 |                                      | RZ              |
|             | Bore Plugged              | False                                |                 |
|             | Bulged                    | False                                |                 |
| Barrel      | Fired                     | False                                |                 |
|             | Fired while<br>Obstructed |                                      |                 |
|             | Muzzle/Crown<br>Condition | Slightly Worn; Functioning           | ]               |
|             | Condition                 | Slightly Worn; Functioning           |                 |
| Extractor   | Cut Condition             | Slightly Worn; Functioning           |                 |
|             |                           |                                      | ٦               |

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| l                           | Ext/Eject Test     | False                             | 1  |
|-----------------------------|--------------------|-----------------------------------|--|
|                             | Block Condition    | Select                            |  |
| Locking                     | Lug Condition      | Slightly Worn; Functioning        | 1  |
|                             | Notch Condition    | Select                            | ]  |
|                             | Exterior Condition | Slightly Worn; Not<br>Functioning |  |
| Overall                     | Stock Condition    | Slightly Worn; Functioning        |  |
|                             | Fore End Condition | Select                            | ]  |
| Receiver                    | Condition          | Slightly Worn; Functioning        | ]  |
| Receiver                    | Bulged             | False                             | ]  |
|                             | Description        | ] "                               | BOLT LOCK SAFETY                                   |
| Safety                      | Function           | Like new; Functioning             | ]  |
|                             | Sub-Assembly       | Non-ISS                           | ]  |
|                             | Lift               | Select                            | .007   |
| Sear                        | Notch              | Slightly Worn; Functioning        |  |
|                             | Tests              | Test Fired                        | False  |
| Feeding Test                | T CSIS             | False                             |  |
|                             | Condition          | Slightly Worn; Not<br>Functioning | DIRTY,TRIG NOT RETURNING PROPERLY,WILL FOLLOW DOWN |
| Trigger                     | Pull               | Select                            | 3.5#   |
|                             | Altered            | True                              | SET SCREWS ALTERED                                 |
|                             | Sub-Assembly       | M/700 Bolt Lock                   |  |
| Non-Remington<br>Components | Description        |                                   | AFT MKT DM SYSTEM                                  |

Model Number: Serial Number: 6347820 700 - 6mm **Date of Purchase:** Name: Pre-1982 Chuck Yeargain Address (no PO Boxes): 5925 Cypress Point Drive City: State: TX **Zip:** 76132 Fort Worth Phone (Daytime): Fax: 817-263-9955 817-263-9929 E-mail Address: cwyear@swbell.net

25" 2.5#

Firearm fired while cycling the action (unloaded dry-fire, no hand/finger near the trigger) multiple times when re-seating the bolt back into its proper forward and down position. The problem is inconsistent but very concerning. Have also experienced delay fire, again inconsistent but still very concerning.

T.A. dirty sticky + per Set SCHOOLS 12 HE RED. TRIG NOT Ret. property. Repower TRA, cleam Trest under SCP Core 1820. + Q

190 characters left

Please describe your problem:

n, contact the Repair Center for pair time.

ECETA 2015

347820 Model: 700

OR SPENT SHELLS IN YOUR BY WITH THE FIREARM. THIS IS A YOU FEEL YOU MUST SEND IEM IN A SEPARATE PACKAGE AND ZIP CODE), TELEPHONE AND YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a

firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss

during shipment, so you may elect to purchase insurance from your carrier.

Print

Reset

| <b>Model Number:</b><br>700 - 308 win              | Serial Number:<br>86323490 |                   |  |
|--|----------------------------|-------------------|--|
| Name:<br>Chuck Yeargain                            | Date of Purchase: Pre-1982 |                   |  |
| Address (no PO Boxes):<br>5925 Cypress Point Drive | 8158                       |                   |  |
| City:<br>Fort Worth                                | State: TX                  | <b>Zip:</b> 76132 |  |
| Phone (Daytime):<br>817-263-9929                   | Fax: 817-263-9955          |                   |  |

E-mail Address: cwyear@swbell.net

# Please describe your problem:

Firearm fired while cycling the action (unloaded dry-fire, no hand/finger near the trigger) multiple times when re-seating the bolt back into its proper forward and down position. The problem is inconsistent but very concerning. Have also experienced delay fire, again inconsistent but still very concerning.

Could yotdup. Concern

T.A. huser partially direct a STICKY luberesidue. Replace TPA, CLEAN + NOST under OLP Pon 820. +

190 characters left Con \$ 20. T

`- · ·

B6323490 Model: 700

RE00288461

n, contact the Repair Center for pair time.

OR SPENT SHELLS IN YOUR
VITH THE FIREARM. THIS IS A
YOU FEEL YOU MUST SEND
HEM IN A SEPARATE PACKAGE AND
ZIP CODE), TELEPHONE AND
YOUR FIREARM.

- .. Accord the senal number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a

firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss

during shipment, so you may elect to purchase insurance from your carrier.

Print :

Reset

1 of 1

22" 057/69 5#

| <b>Model Number:</b> 700 - 30-06                   | Serial Number<br>6258474   | •                 |  |
|--|----------------------------|-------------------|--|
| Name:<br>Chuck Yeargain                            | Date of Purchase: Pre-1982 |                   |  |
| Address (no PO Boxes):<br>5925 Cypress Point Drive | 8128                       |                   |  |
| City:<br>Fort Worth                                | State: TX                  | <b>Zip:</b> 76132 |  |
| Phone (Daytime):<br>817-263-9929                   | Fax: 817-263-99            | )55               |  |

E-mail Address: cwyear@swbell.net

## Please describe your problem:

Firearm fired while cycling the action (unloaded dry-fire, no hand/finger near the trigger) multiple times when re-seating the bolt back into its proper forward and down position. The problem is inconsistent but very concerning. Have also experienced delay fire, again inconsistent but still very concerning.

could not typ, concern.
T.A. dinty + some lite justing jupher TPA cleant rest under ECP for \$ 20 + Q

190 characters left

n, contact the Repair Center for pair time.

OR SPENT SHELLS IN YOUR WITH THE FIREARM. THIS IS A YOU FEEL YOU MUST SEND THEM IN A SEPARATE PACKAGE AND ZIP CODE), TELEPHONE AND YOUR FIREARM.



- :: Record the serial number of your firearm before sending it.
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during shipment, so you may elect to purchase insurance from your carrier.

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-Reset-

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10/26/2012 5:14 PM

Model Number: Serial Number: A6219789 700 - 300 win mag Name: Date of Purchase: Pre-1982 Chuck Yeargain Address (no PO Boxes): 5925 Cypress Point Drive City: State: TX-**Zip:** 76132 Fort Worth Phone (Daytime): Fax: 817-263-9955 817-263-9929

24" 7211/7: 3.5°

E-mail Address: cwyear@swbell.net

### Please describe your problem:

Firearm fired while cycling the action (unloaded dry-fire, no hand/finger near the trigger) multiple times when re-seating the bolt back into its proper forward and down position. The problem is inconsistent but very concerning. Have also experienced delay fire, again inconsistent but still very concerning.

T.A. durty + Set scresus Altered Thig. NOT returning properly. Rep. TPA, clear + pst under BLP for 80. + Q

190

characters lett

A6219789 Model: 700



RE00288465

i, contact the Repair Center for air time.

OR SPENT SHELLS IN YOUR

ITH THE FIREARM. THIS IS A

YOU FEEL YOU MUST SEND
EM IN A SEPARATE PACKAGE AND
ZIP CODE), TELEPHONE AND
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-- Print

-- Reset

















