

Remington Arms Co., Inc.
Product Service
Legal Case #:8596

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299832	2/7/2013	2/8/2013	2/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Dennis	Segner	141 Winding Oak	Fredricksburg	TX	78624		H 830-456-8592

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

SR# 41894 - Mr. Segner wrote a note on SR paperwork. He let a friend borrow the rifle, the friend left the rifle in his truck overnight & the temp dropped to 20 degrees, went to hunt after that & loaded gun, took it off Safe & the gun fired, finger not on trigger, FSR happened twice. No report of damage or injury. Mr. Segner stated the rifle has never been worked on, came straight from the factory. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	26285	S6709895	DD	9/17/2009 9:33:41 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS, LLC	SCOPE,RINGS,TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA, check over, test @ n/c - goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

2/11/13: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will replace TA, check over & test at n/c - goodwill. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 7MM08 REM SS
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altcred	False	SEALANT PRESENT
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



22
DD 9/0
3.5

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00041894	Serial Number / Description S6709895 Model 700S RIFLE	Date of Request: 01/15/2013 Date Printed: 01/15/2013
Customer: DENNIS D SEGNER 141 WINDING OAK FREDERICKSBURG, TX 78624 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M992 - FIREARM FIRED WHILE ON SAFETY

Service Request Section

Firearm on safety and firearm went off.

Serial Number:

S6709895

Model: 700



RE00299832

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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I lent this gun to a police officer here in town he's interested in buying this type of gun. SAID IT SHOT GREAT left it in his pick-up that night Temperature dropped to 20° degrees. Went to hunt loaded gun with safety on. PUT TO FIRE + GUN WENT OFF THOUGHT HE MAY HAD THAT FINGER ON TRIGGER. AFTER THINKING ABOUT IT HE THOUGHT HE DID NOT. HAD ANOTHER BULLET IN CHAMBER PUT GUN ON FIRE AND GUN WENT OFF AGAIN. THEN GUN GOES OFF FROM SAFETY TO FIRE. THIS GUN HAS NEVER BEEN WORKED ON. CAME STRAIGHT FROM FACTORY

RECEIVED
FEB 11 2013

could not disp concern
to restore confidence in
rifle will up rpa, check
over + trust at n/c
GOOD WILL
#260974

EMAIL

DENNIS D SEGNER

830-456-8592

dsegner@Austin.RR.com

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







