

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9105

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
317317	8/8/2013	8/9/2013	8/9/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jacob	Brothers	1345 Bowers Bridge Rd.	Manchester	PA	17345		H 717-818-1415 ex

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Per SR00057448 Service Request Section, "customer stated the rifle has fired several time as the bolt is closed." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/243 WIN	N/A	105809	KR	5/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

## CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

8/13/13: Per Ilion, "T.A. very dirty, sticky, and rusty. Replace TPA, clean and test fire under recall at n/c." jbi

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	8/9/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	
Barrel	Description	19.5" 243 WIN	
	Date Code	KR	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY WILL FOLLOW DOWN
	Pull	---Select---	8#
	Altered	False	SEALANT INCONCLUSIVE
	Sub-Assembly	Other Remington	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



19.5-11  
1425/18  
8-#  
.005

<b>Service Request Number</b> SR00057448	<b>Serial Number / Description</b> 105809 Model 660 Center Fire	<b>Date of Request:</b> 07/24/2013 <b>Date Printed:</b> 07/24/2013
<b>Customer:</b> JACOB BROTHERS 1345 BOWERS BRIDGE ROAD MANCHESTER, PA 17345 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
Customer stated the rifle has fired several time as the bolt is closed.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

105809

Model: 660



RE00317317

RECEIVED  
AUG 12 2013

BY:.....

T.A. very dirty, sticky & rusty.  
replace TPA, clean & host fire  
und. recall at N/C.

#230185

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00















