

Remington Arms Co., Inc.
Product Service
Legal Case #:6837

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/14/2011	6/4/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Foxhole Guns & Archery	Attn: David	Foxhole Guns &	311 Jessie Jewell Pkwy	Gainesville	GA	30501		W 770-297-8500 E foxholeguns@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

11/14/11: Dealer called in. Consumer brought them a M/710 & stated he had a FSR with it. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/300 WIN MA	27414	71159978		3/18/2004 3:35:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CRAIG * WALTER INC.		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

11/14/11: Dealer asked that the ARS & forms be emailed to him. df 6/4/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



November 14, 2011

Foxhole Guns & Archery
Attn: David
311 Jessie Jewell Pkwy
Gainsville, GA 30501
Phone: 770-297-8500
Email: foxholesguns@gmail.com

Ref: # 6837, Model 710, Serial # 71159978

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

enclosure

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

COPY

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Phone 800-243-9700 • www.remington.com

PS 30766

ARS LABEL REQUEST FORM

DATE: 11/14/2011	Service Request # SR00003734
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address:	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.remington.com
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LABEL INFORMATION

MAIL LABEL TO:	Foxhole Guns & Archery Attn: David 311 Jessie Jewell Pkwy SR00003734 Gainesville, GA 30501 US Email: foxholeguns@gmail.com
RETURN ITEM TO:	ILN Arms Services



4XX596 NOV 15, 2011 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 124XX5969067643773
 REF 1: SR00003734
 REF 2:

HANDLING CHARGE 0.00			
SINGLE-PIECE PUB RATE CHRG:			
OV 0.00	COD 0.00	SVC T/P USD	
DC 0.00	DGD 0.00	RS 1.00	
AH 0.00	PR 0.00	SD 0.00	
TOT PUB CHG 10.11		PUB+HANDLING	10.11

ATTN: Product Service