

Remington Arms Co., Inc.
Product Service
Legal Case #:9368

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
325693	10/29/2013	10/30/2013	11/18/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	M.A. Reitz Firearms		M.A. Reitz Fire	22510 128th Dr. N.E.	Arlington	WA	98223		W 360-435-0932 F 360-403-8577

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Hole in roof of house	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing		
C				

Per letter from Mel Reitz with M.A. Reitz Firearms, "... while his son was closing the bolt over a loaded cartridge the rifle fired. The boy had the butt of the rifle on his thigh and was holding the forend in his left hand while he closed the bolt. Neither of his hands were anywhere near the trigger of safety when the discharge occurred. The gentleman has a nice hole in the roof of his house as a result of the situation. He would like you to assess the item to determine what the problems are and make the necessary corrections. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPR	27410	71014864	CV	4/30/2001 9:13:30 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC	SLING,SCOPE,RINGS,BASE	U			

CONCERN: FBC, SHOT HOLE IN ROOF OF HOUSE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replacing with Ramac 85633 in exchange						
	Repair/Replacement Cost	Repair/Replacement Date				

\$143

10/31/13: Per Ilion, could not duplicate concern. jbi 11/5/13: I called and left message for dealer to call me. I received call back from Mel Reitz. I offered to replace with Model 770 (Ramac 85633) in exchange. He will check with customer and call me back. jbi 11/18/13: I received message from Mel Reitz, he said that the customer would accept replacing with Ramac 85633 in exchange. Ramac 85633 ordered on SAP order 1564065. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	RIFLE HAS THE OLD STYLE, OBSOLETE TRIG ASSM AND CANNOT BE REPLACED
Barrel	Description		22" 3006 SPRG
	Date Code		EV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	

Overall	Exterior Condition	Slightly Worn; Functioning	SCOPE HAS DENTS AND SCRATCHES
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SLING,SCOPE,RINGS



**M.A. Reitz
Firearms**
22510 - 128th Dr. N.E. ~ Arlington, Washington 98223
Phone: 360-435-0932 ~ Fax: 360-403-8577

**Federal Firearms License:
#9-91-061-01-4B-14887**

Expires - February 1, 2014

9368

October 20, 2013

Remington Arms Company, Inc.
Attn: Service Department
14 Hoefler Avenue
Ilion, New York
13357

Serial
Number:

71014864

Model: 710



RE00325693

RE: Evaluation/repair of rifle

Hello,

Enclosed you will find one Model 710 rifle in .30-06 Springfield caliber, serial number 71014864. I am sending this item to you at the request of the owner. He purchased the rifle several years ago and earlier today while his son was closing the bolt over a loaded cartridge the rifle fired. The boy had the butt of the rifle on his thigh and was holding the forend in his left hand while he closed the bolt. Neither of his hands were anywhere near the trigger or safety when the discharge occurred. The gentleman has a nice hole in the roof of his house as a result of the situation. He would like you to assess the item to determine what the problems are and make the necessary corrections.

I would appreciate acknowledgment of receipt of this item, and an estimate of how long it will take to make the required repairs. If you have any questions in regard to this matter please don't hesitate to contact me.

Thank you,

Mel Reitz

RECEIVED
OCT 31 2013

BY:.....

**Stalin ~ Lenin ~ Castro ~ Mussolini ~ Hitler
All Supported Gun Control**

22"
CV4/1
4.5











