

Remington Arms Co., Inc.
Product Service
Legal Case #:9720

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331361	12/18/2013	12/19/2013	12/19/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Remington Arms Co.	Matt Nichols	Remington Arms	2592 Hwy 15 N	Lonoke	AR	72086		H 501-676-3161

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S trigger issues	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

Per letter, Model 770 has trigger issues. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	M71729658	EF	10/4/2011 7:16:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 1105		U			

CONCERN: TRIGGER ISSUES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$41					

12/20/13: Per Ilion, "could not duplicate concern. Rust on action under stock. To restore confidence in rifle will replace trigger assembly, check over, and test fire at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/19/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		EF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY UNDER STK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT

	Sub-Assembly	Other Remington	
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Remington.

ton Arms Company, Inc.
2 Arkansas Hwy. 15N
400 - Lonoke, AR 72086
(501) 676-3161
www.remington.com

22"
EF 10/11
y#

Serial Number:

M71729658

Model: 770



RE00331361

IRANDUM OF SHIPMENT
HER THAN PRODUCT

9720

SHIPPED TO: Attn: Rob Matousek
Remington Arms Co., LLC
14 Hoefler Ave.
Ilion, NY 13357

ph: 315-895-3606

INVOICE #: DATE: 11-Dec-13
SHIPPING MEMO #: 68633
SHIPPED FROM: LONOKE
VIA: GROUND
CASES: 2 WEIGHT:
DATE OF SHIPMENT: 12/11/2013
COLLECT ☐ PREPAID ☒

QUANTITY	DESCRIPTION OF SHIPMENT	UNIT PRICE	
1	Employees Firearms out for repair to Ilion EA Remington 1187 SN RS91442H 12 GA. Broken Interceptor latch stud EMPLOYEE: Brad Green 15 Applewood Cove, Cabot AR 72023 PH: 501-951-3855 For any questions		
1	EA Remington 770 270 Win SN M71729658 Trigger issues EMPLOYEE: Matt Nichols 114 Highridge Dr. Lonoke, AR 72086 Ph: 501-676-8407		could not dup. concern. just on track. and. Str. to restore work in rifle will rep. T.A. check over & test at R/C Good will

(TO BE FULLY COMPLETED BY ORIGINATOR OF SHIPMENT) REASON FOR SHIPMENT:

Two guns sent to Ilion for repair
See information above with gun info.

Shipment Authorized By (Print Last Name)

CARSON

Authorized Signature

KRIS CARSON

Date: 12/11/2013

Phone Ext.

4197

Material To Be: Retained

Returned ☒Consigned ☐

Shipping Instructions: Material To Be Shipped:

Collect: ☐Prepaid: ☒Insured? ☒

Insured Value:

\$1,500.00

Shipping Charge Including Insurance:

Charge UPS or Freight to Account #:

8980500/36360

Billing Instructions: Amount Customer To Be Billed: \$

Cash Terms of Payment:

Credit Billing to Account: #

State Sales Tax Applicable:

Yes

No X

Special Instructions:

TO BE COMPLETED BY SHIPPING DEPT:

CHECKED BY THART

ASSEMBLED BY:

AUTHORIZATION LWADDELL

DATE

12/11/2013

RECEIVED
DEC 20 2013

BY:.....









