Remington Arms Co., Inc. Product Service Legal Case #:9207

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 322598 9/30/2013 10/1/2013 10/1/2013 X

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Incident William Baily 7046 North Depot Rd Ashtabula OH 44004 C 440-813-0949

Incident Information

Claims Codes Repair Medical Medical Est. Treatment Status

PI PD

Cause: 4040 Other - Unspecified or Undetermined Firearms Unknown

S FSR Concern:1007 Fired on Safe Release

Concern: 100/ Fired on Safe Release

9/19/13: I received call from William Baily, he stated that his Model 700ML fired on safety release. jbi

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM

Remington ML/BA 700ML/50 CAL 27580 ML025979 DQ 9/11/1996

Date Where Accessories Original Owner

Purchased Purchased Owner

TWO DIECE PASE POTTOM HALE

CABELAS INC TWO PIECE BASE, BOTTOM HALF RINGS

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700ML/ML/BA

Settlement Release of Claims Release Date Reimbursement Cash Date Date APV APV

Replace trigger and check over at no charge

Repair/Replacement Repair/Replacement Cost Date

\$34

9/20/13: Sent ARS, letter, and SR paperwork. jbi 10/3/13: Per Ilion, "trigger not returning under sear properly. replace trigger assembly and check over at no charge." jbi

Examination[Remington/ML/BA]

Part Sub-Part Code Comment

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9207&Type... 11/14/2013

	Examiner		B.TRAVIS
Examination	Exam Date	Ī	10/1/2013
	Product Type	Ī	RF
	Action Type	1	A
	Assigned To		S.NICHOLS
Cause	4040	Other - Unspecified or Undetermined - Firearms	CONNECTOR NOT RETURNING UNDER SEAR TRIG ASSM CLEAN AND DOES NOT APPEAR ADJUSTED
71177	Description		24" 50 CAL SS
	Date Code		DQ
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Select	AFT MKT FIR PIN AND NIPPLE
	Shroud	Select	
Bolt	Face	Select]
Buit	Handle	Slightly Worn; Functioning	
	Stop	Select]
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False]
Safety	Description		STANDARD SAFETY
Salety	Function	Like new; Functioning	
Sear	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	16868	False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR NOT RETURNING UNDER SEAR
	Pull	Select	.5#
	Altered	False	SEALANT PRESANT DOES NOT APPEAR TO HAVE BEEN ADJUSTED
	Sub-Assembly	M/700 Non-Bolt Lock	1

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9207&Type... 11/14/2013

| Components | Description | TWO PIECE BASE,BOTTOM HALF RINGS |

Remington.

24"
0 a 9/96

September 20, 2013

Copy

William Baily 7046 North Depot Rd Ashtabula, OH 44004 Phone: 440-813-0949

Ref # 9207, Remington Model 700ML, serial # ML025979

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely, J.B. Irving Consumer Affairs Administrator Remington Arms Co, LLC Phone: 336-548-8684

Fax: 336-548-7872

DECEIVE L CCT 03 2013

ML025979

Model: 700ML

RE00322598

Tillo. Not rut. UnderSean property. Ihr. T.A. check over at re/c

230145

Service Request

Remington Service PO Box 700

ATTN: Product Service

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801 This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number	Serial Number / Description		Date of Request:	09/20/2013
SR00062230	ML025979		Date Printed:	
3K00002230			Date Timteu.	07/20/2013
Customer:	Model 700ML RIFLE Caliber: 50	Destination:		
WILLIAM BAILY		Arms Service	es	
7046 NORTH DEPOT	RD	14 Hoefler A	Ave	
ASHTABULA, OH 44	004 US	Ilion, NY 1	3357 US	
Email:		Email:		
	item(s) will be evaluated by our repairman to intacted with an estimate before work is perfor		anty policy. If it is your firear	n will be repaired and
Reason For Return M123 - FORWARD TO F	PRODUCT SERVICE FOR INSPECTION	N		
Service Request Section				
Product Service # 9207			•	
	•			
				4
Parts And Service Details				
Material Type	Description	Qty Warrant	y Price	Disc Amount
- J. P. C.		Qty Warrant Needed	,	
THIS IS NOT AN INVOICE. T	his is a pre-estimate to repair, recondition, or	eplace the item(s)	Sub Total:	. 00
being sent based on the convers			Est Sales Tax	
o vent onces on the contract			THE CAMES INT.	
			Grand Total:	\$.00

WILLIAM BAILY 7046 NORTH DEPOT RD ASHTABULA OH 44004

10 LBS

1 OF 1

RS

SHIP TO: PRODUCT SERVICE ARMS SERVICES 14 HOEFLER AVE **ILION NY 13357**



135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6561 4549



BILLING: 3RD PARTY

DESC: Repair-ADULT SIGNATURE REG'D RETURN SERVICE

REF 1:SR00062230

WS 15.0.16

LP2844 42.8A 07/2013



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4XX596 SEP 20, 2013 ALL CURR USD SVC GNDCOM ACT WT 10.0 LBS TRACKING# 1Z4XX5969065614549 REF 1:SR00062230 REF 2: 1 OF 1

HANDLING CHARGE 0.00

SINGLE-PIECE PUB RATE CHRGS:

DV 0.00 COD 0.00

DC 0.00 DGD 0.00

AH 0.00 PR 0.00 SVC T/P USD RS 0.50 SD 0.00 SP 0.00 TOT PUB CHG 10.34 PUB+HANDLING 10.34

ARS LABEL REQUEST FORM

SR00062230

DATE:

09/20/2013

DATE: 09/20/201	13	Service Request #	SR00062230
QUANTITY: 1		WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY: irvingjb		email address:	I WILL MAIL
Business:	Remington Set PO Box 700 Madison, NC www.Reming	27025-0700	
	LABEL I	NFORMATION	
MAIL LABEL TO:	WILLIAM BA 7046 NORTH ASHTABULA SR00062230		
	Email:		
RETURN ITEM TO	D: ILN		
	Arms Services		
ATTN: Product Se	rvice		









