

Remington Arms Co., Inc.
Product Service
Legal Case #:9207

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
322598	9/30/2013	10/1/2013	10/1/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Baily	7046 North Depot Rd	Ashtabula	OH	44004		C 440-813-0949

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4040	Other - Unspecified or Undetermined - Firearms		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

9/19/13: I received call from William Baily, he stated that his Model 700ML fired on safety release. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27580	ML025979	DQ	9/11/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELAS INC	TWO PIECE BASE,BOTTOM HALF RINGS	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700ML/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger and check over at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

9/20/13: Sent ARS, letter, and SR paperwork. jbi 10/3/13: Per Ilion, "trigger not returning under sear properly. replace trigger assembly and check over at no charge." jbi

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
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Examination	Examiner	B. TRAVIS	
	Exam Date	10/1/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S. NICHOLS	
Cause	4040	Other - Unspecified or Undetermined - Firearms	CONNECTOR NOT RETURNING UNDER SEAR TRIG ASSM CLEAN AND DOES NOT APPEAR ADJUSTED
Barrel	Description	24" 50 CAL SS	
	Date Code	DQ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT FIR PIN AND NIPPLE
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR NOT RETURNING UNDER SEAR
	Pull	---Select---	.5#
	Altered	False	SEALANT PRESANT DOES NOT APPEAR TO HAVE BEEN ADJUSTED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington			

Components	Description
	TWO PIECE BASE,BOTTOM HALF RINGS

Remington.

24"
DA 9/96
5#

COPY

September 20, 2013

9207

William Bailly
7046 North Depot Rd
Ashtabula, OH 44004
Phone: 440-813-0949

Ref # 9207, Remington Model 700ML, serial # ML025979

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
J.B. Irving
Consumer Affairs Administrator
Remington Arms Co, LLC
Phone: 336-548-8684
Fax: 336-548-7872

RECEIVED
OCT 03 2013

BY:.....

Serial
Number:

ML025979

Model: 700ML



RE00322598

T1219. Not out. Under Sean
properly. Also T.R. check
over at re

230145

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 31337

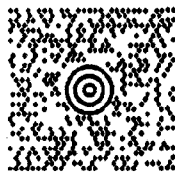
WILLIAM BAILY
7046 NORTH DEPOT RD
ASHTABULA OH 44004

10 LBS

1 OF 1

RS

SHIP TO:
PRODUCT SERVICE
ARMS SERVICES
14 HOFELER AVE
ILION NY 13357

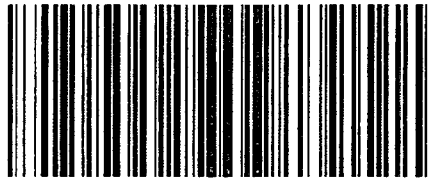


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6561 4549



BILLING: 3RD PARTY
DESC: Repair-ADULT SIGNATURE REQ'D
RETURN SERVICE

REF 1:SR00062230

WS 15.0.16

LP2644 42.0R 07/2013



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4XX596 SEP 20, 2013 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065614549
REF 1:SR00062230
REF 2:

HANDLING CHARGE 0.00

SINGLE-PIECE PUB RATE CHRG:

			SVC	T/P	USD
DV 0.00	COD	0.00	RS	0.50	
DC 0.00	DGD	0.00	SD	0.00	
AH 0.00	PR	0.00	SP	0.00	
TOT PUB CHG 10.34			PUB+HANDLING	10.34	

ARS LABEL REQUEST FORM

DATE:	09/20/2013	Service Request #	SR00062230
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	irvingjb	email address:	I WILL MAIL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	WILLIAM BAILY 7046 NORTH DEPOT RD ASHTABULA, OH 44004 US SR00062230 Email:
RETURN ITEM TO:	ILN Arms Services



ATTN: Product Service



