

Remington Arms Co., Inc.
Product Service
Legal Case #:8309

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299070	2/1/2013	12/10/2012	2/4/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Baric	108 Arderns Ct	Trafford	PA	15085		H 724-309-3176

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when moving the safety Concern:1007 Fired on Safe Release			
C				

12/20/12 Per call from Baric, a couple of years ago when moving the safety on his 700 it fired without pulling the trigger. He put it up until now. He is not the original owner.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	E6266498	PQ	6/3/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICKS CLOTHING & SPORTING GOODS	SCOPE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

12/10/12 Mailing ARS. Ordered rifle box from Ilion, #1416315.cm 2/6/13 Per Ilion, could not duplicate concern. Set screws altered, has excess over travel. Replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	HAS EXCESSIVE OVERTRAVEL
	Pull	---Select---	7#
	Altered	True	SET SCREWS ALTERED A SEALANT IS PRESENT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

COPY

2211
PQ6/9
7#
1011

December 10, 2012

8309

Tom Baric
108 Ardenns Ct
Trafford, PA 15085

Subject: Case # 8309, Model 700, SR #38025

Dear Mr. Baric,

Enclosed in this letter is a UPS ground prepaid shipping label to cover shipment of the rifle to Remington for inspection. Please a copy of this letter inside with firearm. We will contact you after inspection.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

enclosure

RECEIVED
FEB 05 2013

BY:.....

Serial
Number:

E6266498

Model: 700



RE00299070

could not dip. concern.
set screws Alt, has excess.
over travel. Rep. TPA, clean
+ test at 1/2 normal cost.

Q

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: Prod Serv #8309

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00038025	Serial Number / Description E6266498 Model 700 RIFLE	Date of Request: 12/10/2012 Date Printed: 12/10/2012
Customer: TOM BARIC 108 ARDENNS CT TRAFFORD, PA 15085 US Email:	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Prod Serv #8309

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

GUN FIRED WITHOUT TOUCHING THE TRIGGER WHILE MOVING THE SAFETY FROM ONE POSITION TO THE OTHER.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

ARS LABEL REQUEST FORM

DATE: 12/10/2012	Service Request # SR00038025
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: mitchellcs	
email address: Christy.Mitchell@remington.com	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	TOM BARIC 108 ARDENNS CT TRAFFORD, PA 15085 US SR00038025 Email:
RETURN ITEM TO:	ILN Arms Services

4XX698 DEC 10, 2012 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX698086686707 ALL CURRENCY USD
 REF 1:SR00038025
 REF 2:

 HC 0.00 CNS 0.00 FRT: 3RD
 SHIPMENT PUB RATE CHARGES: SVC T/P USD
 DV 0.00 COD 0.00 RS 0.60
 DC 0.00 DGD 0.00
 AH 0.00 PR 0.00 ROD 0.00
 TOT PUB CHG 8.69 PUB + HANDLING 9.69

ATTN: Prod Serv #8309







