

Remington Arms Co., Inc.
Product Service
Legal Case #:9200

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
321356	9/17/2013	9/18/2013	9/18/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels All Sports		Scheels All Spo	800 Kirkwood Mall	Bismarck	ND	58504		W 701-255-7255 F 701-258-0245
Incident		Allen	Bovitz	9253 Hwy 24	Ft Yates	ND	58538		H 701-854-4265

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S FSR	Concern:1007 Fired on Safe Release		Unknown	
C				

Per Scheels Firearm Repair form, "Gun has fired when taking off safety. Has happened more than once." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	N/A	G6606519	EC	10/16/2008 7:34:39 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SODAK SPORT & BAIT	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

9/20/13: Per Ilion, "trigger assembly set screws altered. trigger not returning properly. replace trigger assembly,

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9200&Type=... 10/1/2013

check over and test fire at 1/2 normal cost." I called Scheels and was told that I need to speak with Dallas, but that he was not there today. jbi 9/23/13: I called Scheels and spoke to Dallas about quote. He said that he will check with customer and call me back. jbi 9/30/13: Dealer sent letter to Consumer Service Rep. approving repair with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 243 WIN
	Date Code		EC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00321356	Serial Number / Description G6606319 Model 700LH Center Fire Caliber: 243 WIN	Date Received: 09/17/2013 Estimate Date: 09/18/2013 Date Printed: 09/20/2013
Customer: SCHEELS ALL SPORTS 800 KIRKWOOD MALL BISMARCK, ND 58504 US		Return To: SCHEELS ALL SPORTS 800 KIRKWOOD MALL BISMARCK, ND 58504 US

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments:
trigger assembly set screws altered. trigger not returning properly. replace trigger assembly, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305572B	Part	700 X-MARK PRO TRIG ASSB LH BLACK (OS)	1	Billable	1	86.00	50	43.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

Sub Total: 71.50
Est Sales Tax: 2.15
Grand Total: \$73.65

SCHEELS
Firearm Repair
802 Kirkwood Mall
Bismarck, ND 58504
Phone 701-255-7255 • Fax 701-258-0245

002291

X
24
EC 10/0
3#
101c

ATTENTION: The estimated time on repairs is 6 to 8 weeks depending on the availability of parts needed to repair your Firearm.
DO NOT leave scopes, slings, cases etc... with the firearm, they may get lost or misplaced in the shuffle.

RECEIVED BY JK 9200 DATE 9-9 20 13
HOME PHONE (701) 854-4265 OTHER PHONE _____

CUSTOMER NAME <u>Allen Bovitz</u>		ADDRESS <u>9253 Hwy 24</u>	
CITY <u>Ft Yates</u>	STATE <u>ND</u>	ZIP <u>58538</u>	
MAKE <u>Remington</u>	MODEL <u>700</u>	CAL/GA <u>243win</u>	
SERIAL NO. <u>66606519</u>	INSURANCE VALUE <u>750</u>		

CUSTOMER SIGNATURE Bovitz

DESCRIPTION OF SERVICE TO BE DONE

Gun Has Fired when taking off Safety.
Has Happened More than once.

Serial Number:

G6606519

Model: **700**



RE00321356

USE ONLY

SHIPPED BY _____

RECEIVED
SEP 20 2013

COMPANY NAME <u>Remington Direct</u>		ADDRESS _____	
CITY _____	STATE _____	ZIP _____ BY: _____	

DATE RETURNED _____ 20 _____

CUSTOMER CONTACTED _____ 20 _____ NA / LMOM / LMWP

CONTACTED _____ AMOUNT DUE \$ _____

COMMENTS ON REPAIR STATUS

T.A. set screws a/k Trig.
Not set properly. Rep.
T.P.A. check over + rest
AT 1/2 NORM. COST.

Q

WHITE - FILE YELLOW - ACCOMPANIES FIREARM PINK - CUSTOMER COPY







