

Remington Arms Co., Inc.
Product Service
Legal Case #:8482

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295927	1/10/2013	1/16/2013	1/16/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Grant	Buckley	1704 Frederica Rd, Unit 223	Saint Simons Island	GA	31522		H 912-269-1998 E gcb.62@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S Delayed firing	Concern:1023 Delayed Firing - Firearms		Unknown	
C				

1/21/13 Per note with rifle, on 2 different hunts the gun failed to fire when he pulled the trigger. It did fire after a 1 second delay. It even fired when his finger was not on the trigger and the butt lightly hit his lap. These same problems later happened when dry-firing. Yet another morning it dry fired fire after having been indoors all night.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	B6833675	XG	12/18/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTERPRISES	TWO PIECE BASE,BOTTOM HALF RINGS	N			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean, test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

1/21/13 Per Ilion, trigger assm has dried and sticky lubrication residue causing parts to bind and work sluggish. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/16/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		XG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.016
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	9#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE, BOTTOM HALF RINGS

8482

Model Number: Remington 700		Serial Number: B6833675	
Name: Grant Buckley		Date of Purchase: Approx. 1990, used	
Address (no PO Boxes): 1704 Frederica Rd., Unit 223			
City: Saint Simons Island		State: GA	Zip: 31522
Phone (Daytime): 9122691998		Fax:	
E-mail Address: gcb.62@hotmail.com			
Please describe your problem: Check trigger assembly. On 2 different hunts this weekend, the gun failed to fire when I pulled the trigger. It did fire after a 1-second delay, however. It even fired when my finger was not on the trigger and the butt lightly hit my lap. These same problems later happened when dry-firing. Yet, this morning, it dry-fired just fine after having been indoors all night. Sounds like the same problems reported online for last 2 years.			
61 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services and estimated repair time.			

Serial Number:

B6833675

Model: 700



RE00295927

WE OR SPENT SHELLS IN YOUR
(WITH THE FIREARM. THIS IS A
YOU FEEL YOU MUST SEND SPENT
SEPARATE PACKAGE AND INCLUDE
E), TELEPHONE AND MODEL AND
OF YOUR FIREARM.

your firearm before sending it.

prevent further damage in shipping and
handling. Preferably, ship in a
firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Print

Reset

RECEIVED
JAN 17 2013

T.A. HAS A DRIED & STICKY LUBRICATION
RESIDUE CAUSING PARTS TO BIND & WORK
SLUGGISH. CAN OPEN TO REPLACE TPA,
CLEAN & TEST FIRE AT 1/2 NORMAL COST.





