Page 1 of 2

Remington Arms Co., Inc. Product Service Legal Case #:8761

RE# Date Opened 306304 4/1/2013 4/2/2012 4/2012 4/2013 4/2012 4/2012 4/2012 4/2012 4/2012 4/2012 4/201	Case Informa	tion		Ecgai Cu	30 11.0701							
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Incident Keith Callear 200 Case Rd Sayre PA 18440 Reporter Wrights Sporting Goods Wrights Sportin 95 Ellistown Rd Waverly NY 14892 W 607-565-9533 Incident Information Claims Codes Repair Est. Medical Treatment Medical Status Pl PD Cause:4015 Improper Maintenance S Fired when closing bolt Concern:1008 Fired on Bolt Closing C C 47/313 Per note on SR, consumer states that the gun misfires. Has went off when setting it down. Will go off when he pulls the boilt up then back down.cm Finearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CFBA 700/243 WIN 25614 C6370179 Cl 4/10/1989 Date Purchased Where Purchased Accessories Original Owner JERRY'S SPORT CENTER INC. CONCERN: FBC Ammunition Information - None Defined Other Products Information - None Defined Other Products Information - None Defined Other Products Information - None Defined Settlement Release of Claims Release Date Reimbursement Settlement APV APV Replace TPA, clean and test at 1/2 normal cost Repair/Replacement Repair/Replacement Cost Date 4/2/13 Per Ilion, trigger assm has a dried and stickly lube residue causing parts to work sluggish. Replace TPA, clean and test at 1/2 normal cost cm Examination [Remington/CF/BA] Part Sub-Part Code B.TRAVIS Examination Product Type Action Type Bare Plugged False Bulged False Fired False F	Customer Info	ormation										
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http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8761&Type=Case

4/3/2013

	h	i.	,
		Slightly Worn; Functioning	
Bolt		Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
l	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
∥ ~	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	Select	5#
	Altered	False	FACTORY SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22' SH

,01

SR00048447

Number Serial Number / Description

C6370179

Model 700 RIFLE Caliber: 243

03/20/2013 Date of Request:

Printed:

03/20/2013

Customer KEITH CALLEAR 200 CASE RAD

SAYRE, PA 18840 US

Destination:

Arms Services

14 Hoefler Ave

Ilion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

CONSUMER STATES THAT THE GUN MISS FIRES. HAS WENT OFF WHEN SETTING IT DOWN. WILL GO OFF WHEN HE PULL S THE BOLT UP THEN BACK DOWN.

Parts And Service Details

Material

Description

Warranty

Price Disc Amount

。 **EC6370179**

RE0030650

T.A. has A Injed+ sticky Lube residuc Exucino parts to would sluggish up. TPA, chan 4 NEST At 1/2 NORMAL COST

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

. 00

Est Sales Tax: Grand Total:

\$.00

PS 31647







