

Remington Arms Co., Inc.
Product Service
Legal Case #:8834

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
308740	4/22/2013	4/23/2013	4/23/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Darren	Clutter	1126 Station Rd	Palm	PA	18070		H 215-828-4692 E dillance@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release		Unknown
C				

5/1/13 Per note on SR, fired as safety was pushed off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	10309	KJ	5/1/1962
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	5/1/2013				

5/1/13 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		4/23/2013
	Product Type		RF
	Action Type		A
	Assigned To		S..NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 270 WIN
	Date Code		KJ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	2.5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service
PO Box 700



Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:356-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2011
KSS/62
1010
215

Service Request Number SR 0049464		Serial Number / Description 10309		Date of Request: 04/01/2013 Date Printed: 04/01/2013															
Customer: DARREN CLUTTER 1106 STATION ROAD PALM, PA 18070 US			Destination: Arms Services 14 Hoedler Ave Hickory, NY 13357 US																
Email: dclutter@hotmail.com			Email:																
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																			
215-828-4692																			
Reason For Return M140 - BOLT LOCK SAFETY MODIFICATION																			
Service Request Section Per consumer, fired as safety was pushed off.																			
<table border="1"> <thead> <tr> <th>Parts And Service Details</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Material</td> <td>Type</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>						Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount	Material	Type					
Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount													
Material	Type																		

Serial Number: 10309

Model: 700

RE00308740

RECEIVED

APR 25 2013

BY:

could not dup. conman
T.A. dirty & sticky, rep.
TPA, clean & test up
BLP Don 20 +

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the







