

Remington Arms Co., Inc.
Product Service
Legal Case #:8445

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
294552	1/2/2013	1/8/2013	1/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Fisher	PO Box 593	Ririe	ID	83443		H 208-538-7489

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when moving safety to fire position	Cause:4038 Could Not Duplicate Concern	Unknown	
C		Concern:1007 Fired on Safe Release		

1/15/13 Per note on SR, the customer states the rifle discharged when the safety was moved to the fire position.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6762457	OY	7/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	STEPHENS MARINE STOCKTO CAL58135218		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	66.02	1/15/2013				

1/15/13 Per Ilion, could not duplicate concern. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
077/
4#
103

Service Request Number SR00037993	Serial Number / Description 6762457 Model 700 Center Fire	Date of Request: 12/10/2012 Date Printed: 12/10/2012										
Customer: WILLIAM FISHER PO BOX 593 RIRIE, ID 83443 US Email: phone # 208 538 7489	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:											
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.												
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION												
Service Request Section Customer states the rifle discharged when the safety was moved to fire position.												
<table border="1"><thead><tr><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead><tbody><tr><td colspan="5"><div><div>Serial Number: 6762457 Model: 700</div><div> RE00294552</div></div></td></tr></tbody></table> <div><div>RECEIVED JAN 09 2013 BY:</div><div>could not duplicate concern. replace TRM, clean + test fire under BLP Ron B 20.00 + ship</div></div>			Qty Needed	Warranty	Price	Disc	Amount	<div><div>Serial Number: 6762457 Model: 700</div><div> RE00294552</div></div>				
Qty Needed	Warranty	Price	Disc	Amount								
<div><div>Serial Number: 6762457 Model: 700</div><div> RE00294552</div></div>												
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.												
<table><tr><td>Sub Total:</td><td>.00</td></tr><tr><td>Est Sales Tax:</td><td>.00</td></tr><tr><td>Grand Total:</td><td>\$.00</td></tr></table>			Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$.00				
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