

Remington Arms Co., Inc.
Product Service
Legal Case #:6773

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/31/2011	6/4/2013	10/30/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Glenn	Gentry	8951 Weid Camp Rd.	Lynden	WA	98264		W 360-354-0995

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

10/31/11: Customer called in. He stated that his wife was using the rifle on 10/30/11 & experienced a FSR. No damage, No injury. He stated the bullet barely missed her foot & they missed a chance at a monster buck. He stated that he has been on the internet & saw information that we were having issues with the Model 700. He also has a M/700 Titanium that he has not had an issue with but doesn't feel safe with it. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM-08	25855	D6269521		5/6/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

10/31/11: Mailing ARS & forms. df 6/4/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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ARS LABEL REQUEST FORM

DATE: 11/02/2011	Service Request # SR00002580
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	
email address: I WILL MAIL LABEL	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	GLENN GENTRY 8951 WEID CAMP RD LYNDEN, WA 98264 US SR00002580 Email:
RETURN ITEM TO:	ILN Arms Services



1 OF 1

4XX596 NOV 2, 2011 ALL CURR USD
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 124XX5969067309885
 REF 1: SR00002580
 REF 2: CD

HANDLING CHARGE 0.00	SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:	RS 0.50
DV 0.00	SD 0.00
DC 0.00	SP 0.00
AM 0.00	PUB+HANDLING 12.74
TOT PUB CHG 12.74	

ATTN: Product Service
