

Remington Arms Co., Inc.
Product Service
Legal Case #:7775

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		7/11/2012	6/4/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Roger	Goff	9278 Hollow Rd.	Felton	PA	17322		C 443-827-8255

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

7/11/12: Customer called in. He stated he was target shooting about 2 weeks ago and had a FBC. No injury. He said his friends told him we have issues with the Model 700 & he should call us. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	E6748512		6/5/2001 10:34:41 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMCHAR WHOLESALE INC (WL)		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

7/11/12: Sending box, ARS, and forms from Madison office. df 6/4/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	07/12/2012	Service Request #	SR00024047
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	ROGER GOFF 9278 HOLLOW RD. FELTON, PA 17322 US SR00024047 Email:
RETURN ITEM TO:	ILN Arms Services



4XXS96 JUL 12, 2012 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 124XX5969066979056
 REF 1:SR00024047
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		
DY 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 8.69		PUB+HANDLING 8.69

ATTN: Product Service



ShipRequest™



Ship To: Roger Goff
Company:
Address 1: 9278 Hollow Rd.
Address 2:
Address 3:
City: Felton
State/Province: Pennsylvania
ZIP/Postal Code: 17322
Country: United States
email:
Phone:
Account: 230145
Package Type: Package
Address Type: Residential
Deliver By: Tue, July 17, 2012
Package ID: 8860

Handwritten signature

Special Instructions:

Sender Name: Dell Marie Fulcher
email: dell.fulcher@remington.com
Prepared By: Dell Fulcher
Phone: 336-548-8686

Acct #	: 230145	Date:	07-13-12	1 lb 9.3 oz	Base \$	5.22
Cust #	: 0DL000008640				Spec S \$	2.00
Zip/Zone	: 17322 / 3				Addl \$	0.00
Trk #	: 124XX5960300037001				Total \$	8.22
Pkg ID #	: 8860					
Service	: UPS Ground					

→ box & paperwork
delivered 7/17/12



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1Z4XX5960300037001

Updated: 06/04/2013 4:25 P.M. Eastern Time

Delivered

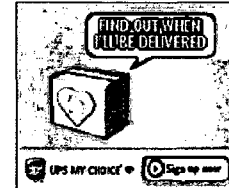
Delivered On:
 Tuesday, 07/17/2012 at 2:40 P.M.
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Left At:
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Shipping Information

To:
 FELTON, PA, US

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