

Remington Arms Co., Inc.
Product Service
Legal Case #:8791

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
307385	4/9/2013	4/10/2013	4/10/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun World		Gun World	1548 Hwy 62 NW	Corydon	IN	47112		W 812-738-0935 E gunworld@frontier.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fires when the safety is moved	Concern:1007 Fired on Safe Release		Unknown
C				

4/11/13 Per note with rifle, while showing this gun it was discovered that when the safety is on and the trigger pulled, then safety pushed off, gun will fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	26096	E6620522	LU	2/24/2000 2:07:45 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

4/11/13 Per Ilion, trigger assm has a partially dried and sticky lube residue causing parts to work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/10/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		26" 300 RUM
	Date Code		LU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS WORK SLUGGISH,TRIG RETURNS SLOW WILL FOLLOW DOWN
	Pull	---Select---	7#
	Altered	False	FACTORY SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

[illegible]

26'
LU 2/20'
7#
1014

www.Remington.com

Service Request Number	Serial Number / Description	Date of Request:
SR00049809	E6620522	04/04/2013
	Model 700 RIFLE Caliber: 300	Date Printed: 04/04/2013
Customer:		
GUN WORLD		
1548 HWY 62 NW		
CORYDON, IN 47112 US		
Email: gunworld@frontier.com		
	Destination:	
	Arms Services	
	14 Hoefler Ave	
	Ilion, NY 13357 US	

8791

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

Service Request Section
Consumer said the rifle will fire when the safety is moved.

Parts And Service Details		Qty	Warranty	Price	Disc	Amount
Material	Type	Description	Needed			

Serial Number: E6620522
Model: 700



RE00307385

RECEIVED
APR 11 2013

BY:

T.A. has a PART, ally dried + sticky lubes residue causing parts to work sluggish. can offer to mpt TPA, clean + TEST AT 1/2 cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Model Number: 700BDL	Serial Number: E6620522	
Name: Gunworld & Sporting Goods	Date of Purchase: unknown	
Address (no PO Boxes): 1548 Hwy 62NW		
City: Corydon	State: In	Zip: 47112
Phone (Daytime): 812-738-0935	Fax: 812-738-0736	
E-mail Address: gunworld@frontier.com		
Please describe your problem: While showing this gun, it was discovered that when the safety is on and trigger pulled, then safety pushed off, gun will fire. Does this gun need the newer Xmark trigger installed for the gun to be safe to use? 289 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.		
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.		
Print	Reset	







