

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9392

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
326011	10/31/2013	11/1/2013	11/1/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Riley	Iden	7941 W Goshen Suite A	Visalia	CA	93291		H 559-651-2525 E casleysgunshop@hotmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Per SR00064106 Service Request Section, "Consumer states that when loaded & take safety off the firearm discharges without pulling trigger." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	27490	E6237250	LQ	2/1/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	AFT MKT STK,TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

11/5/13: Per Ilion, "action and trigger assembly very dirty and rusty, set screws altered. Can offer to replace trigger assembly, check over, and test fire at 1/2 cost." jbi 11/6/13: I called Riley Iden with quote. He said he will call back with credit card. jbi 11/15/13: I received call from Riley Iden, he approved quote with credit card. jbi

[http://cps03sp01.remington.com:99/Remington\\_PSA/PrintDisplay.aspx?ID=9392&Type...](http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9392&Type...) 11/15/2013

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/1/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		20" 223 REM HB
	Date Code		LQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Shroud	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Face	Slightly Worn; Functioning	VERY DIRTY/RUSTY
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	VERY DIRTY,RUSTY
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	

Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,PARTS SLUGGISH AND BIND WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT STK,TWO PIECE BASE

# Quotation

Remington Service  
PO Box 700  
Madison, NC 27025-0700  
www.Remington.com

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00326011	<b>Serial Number / Description</b> E6237250 Model 700 RIFLE Caliber: 223 REM	<b>Date Received:</b> 10/31/2013 <b>Estimate Date:</b> 11/01/2013 <b>Date Printed:</b> 11/06/2013						
<b>Customer:</b> RILEY IDEN 7941 W GOSHEN SUITE A VISALIA, CA 93291 US	<b>Return To:</b> RILEY IDEN 7941 W GOSHEN SUITE A VISALIA, CA 93291 US							
<b>Please Circle One:</b> VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
<b>Approval Signature:</b> _____ <b>Date:</b> _____ Daytime Phone: (____) _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<b>Problems</b> <table border="1"><tr><td><b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M640 - SAFETY DOES NOT ENGAGE PROPERLY</td><td><b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION</td></tr></table>			<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M640 - SAFETY DOES NOT ENGAGE PROPERLY	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION				
<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M640 - SAFETY DOES NOT ENGAGE PROPERLY	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
<b>Technician Comments</b> action and trigger assembly very dirty and rusty, set screws altered. can offer to replace trigger assembly, check over and test fire at 1/2 cost.								
<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
						<b>Sub Total:</b>		77.00
						<b>Est Sales Tax:</b>		2.91
						<b>Grand Total:</b>		\$79.91

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

Repair Inquiry: Repair Inquiry 1

Repair Number: RE00326011 Serial: E6237250 Model: 700 RFLC Call#: 223 RFLC

Verify Repair: 9392

Repairman: [Blank] Status: New 10/10/2013 4:18:05 PM

ADDRESS INFORMATION

Customer: [Blank] Return To: [Blank] Received from: [Blank]

Name: RILEY KEN Address 1: 341 W GOSHEN Address 2: STATE A PO Box: [Blank] PO Box: [Blank]

City: INDIANAPOLIS State: IN Zip Code: 46201 Country: US

City: INDIANAPOLIS State: IN Zip Code: 46201 Country: US

PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12 PF13 PF14 PF15 PF16 PF17 PF18 PF19 PF20 PF21 PF22 PF23 PF24 PF25 PF26 PF27 PF28 PF29 PF30 PF31 PF32 PF33 PF34 PF35 PF36 PF37 PF38 PF39 PF40 PF41 PF42 PF43 PF44 PF45 PF46 PF47 PF48 PF49 PF50 PF51 PF52 PF53 PF54 PF55 PF56 PF57 PF58 PF59 PF60 PF61 PF62 PF63 PF64 PF65 PF66 PF67 PF68 PF69 PF70 PF71 PF72 PF73 PF74 PF75 PF76 PF77 PF78 PF79 PF80 PF81 PF82 PF83 PF84 PF85 PF86 PF87 PF88 PF89 PF90 PF91 PF92 PF93 PF94 PF95 PF96 PF97 PF98 PF99 PF100

Condition / Condition / Problem / Service / History / Status / Shipping / Billing

Contact Information

Phone: 317 631 2825

Fax: [Blank]

Email: [Blank]

Comments: [Blank]

Received Condition

Good

Condition Notes

CSR Notes

Accessories Received

Code	Desc	Qty
001	Soft Case	1
002	Score Sheet	2

Repair Search Refresh Close

20 V  
LQ 2/9  
3.54  
1001

on.

Serial Number: E6237250

Model: 700



RE00326011

RECEIVED  
NOV 05 2013

BY:.....

ACT. & T.A. very dirty & rusty  
set screws A/T. can't see  
to Mpt. T.A. chiller & test  
AT 1/2 cost.

G



















