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Remington Arms Co., Inc. Product Service Legal Case #:9495

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

327956 11/18/2013 11/20/2013 11/20/2013

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Incident Van Jones 17 Fine Ln. Joliet MT 59041 E vwvan67@gmail.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause:4038 Could Not Duplicate Concern

S FSR Concern:1007 Fired on Safe Release
Unknown

 $\mathbf{C}$ 

Service Request # 66422 - "Gun is going off, going from safe to fire. Remington CL were used, 117 grain". df

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM

Remington CF/BA 700/2506 REM 27452 G6426359 DY 9/22/2004 6:51:23 PM

Date Purchased Where Purchased Accessories Original Owner

MT SPORTS, LLC

CONCERN: FSR

Ammunition Information

Mfg. Type Cal./Ga. SKU UPC DOM Mfg. Code

Remington Core-Lokt/117 gr 25-06 REM

Concern Other Factory Reload

0: Y N

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Release Date Reimbursement Release Date Reimbursement Release Date Release Date APV

Per Ilion - Repair @ n/c - goodwill

Repair/Replacement Repair/Replacement

Cost Date

\$46

11/22/13: Per Ilion - Could not duplicate concern. TA set below specs. Replace TA, check over & test at n/c - goodwill. df

Examination[Remington/CF/BA]

http://cps03sp01.remington.com:99/Remington PSA/PrintDisplay.aspx?ID=9495&Type=... 12/4/2013

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date	]	11/20/2013
Examination	Product Type	]	RF
	Action Type	1	A
	Assigned To	]	S.NICHOLS
Cause	4038	Could Not Duplicate Concern	TRIG PULL IS BELOW SPECS FOR THIS STYLE TRIG ASSM
	Description		24" 2506 REM
	Date Code		DY
	Bore Plugged	False	G,
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		•
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	,
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Missing	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	-	Slightly Worn;	

http://cps03sp01.remington.com:99/Remington\_PSA/PrintDisplay.aspx?ID=9495&Type=... 12/4/2013

	Function	Functioning	
Sear	Lift	Select	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	3.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

## Service Request

## Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

101

9/01

Service Request Number

Serial Number / Description

SR00066422

66426359

Model

Customer: VAN JONES

17# FINE LN.

JOLIET, MT 59041 US

Date of Request: 11/04/2013

Date Printed: 11/04/2013

Destination:

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Email: vwvan67@gmail.com

Your request for service on the item(s) will be evaluated by our repairman. You will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Gun is going off, going from safe to fire. Remington CL were used, 117 grain.

Parts And Service Details

Material

~ Type

Description

Qty Needed

Warranty

Price Disc Amount

G6426359

Model:



could Not dup. concerno.

T.P. Set below specs.

Inp. T.A. clark owne+ Test

AT M/C Good-will.

AT M/C Good-will.

Test w/shave stil.

Test w/shave stil.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

. 00

Est Sales Tax:

.00

**Grand Total:** 

\$.00



L	vate:
	9-1-07
Renington 700 ADL	25-06
375° Paid in Fu	//
Bust C	rauford
	Call Ahead
	Commercial
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