

Remington Arms Co., Inc.
Product Service
Legal Case #:8523

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
297857	1/23/2013	1/24/2013	1/24/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bryan	Mauws	497 Red Bluff Trail	Judith Dap	MT	59453		E mauws00@yahoo.com
Reporter	Don's		Don's	120 2nd Ave South	Lewistown	MT	59457		W 406-366-6301

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006	Altered Adjustments or Components	Unknown	
	Concern:1020	Fired on Bolt Opening		
C				

2/14/13 Per note with rifle, twice in the time (>10 yrs) that my wife has owned this rifle it has accidentally fired a round while ejecting it from the chamber. One incident was with factory ammo the other was with reloads. The rifle was bought used and no alterations have been made to the rifle in the time we have owned it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700 /243 WIN	n/a	6500062	XU	12/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GN SPECL OLATHE KANSAS	TWO PIECE BASE	N			

CONCERN: ACCIDENTAL DISCHARGE WHEN UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	2/14/2013				

2/14/13 Per Ilion, trigger assm dirty and set screws altered. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
	Description		22" 243 WIN
	Date Code		XU
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service




PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7861

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number : SR00040831 Serial Number/Description : 6500062 Model : 700		Date of Request: 01/07/2013 Date Printed: 01/07/2013														
Customer: BRYAN MAUWS 457 RED BLUFF TRAIL JUDITH DAP, MT 59453 US Email: mauws00@yahoo.com		Destination: Arms Services 14 Hoecker Ave Ilion, NY 13357 US Email:														
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION																
Service Request Section Complete SH&P has had several accidental discharges when unloading rifle..																
<table border="1"> <thead> <tr> <th>Parts And Service Details</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="7"> <div style="display: flex; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); margin-right: 10px;">Serial Number: 6500062</div> <div> Model: 700  RE00297857 </div> </div> </td> </tr> </tbody> </table>			Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); margin-right: 10px;">Serial Number: 6500062</div> <div> Model: 700  RE00297857 </div> </div>						
Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount										
<div style="display: flex; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); margin-right: 10px;">Serial Number: 6500062</div> <div> Model: 700  RE00297857 </div> </div>																

Serial Number: 6500062

RE00297857

RECEIVED
 JAN 31 2013
 BY: _____

T.A. Dinty + set screws
 Altered. Rep. TPA, cleaned + post
 upl. BCP for 20-

Q

Sub Total: .00
 Est Sales Tax: .00
Grand Total: \$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

72"
x412/
4.5"
1006

120 SECOND AVENUE SOUTH
LEWISTOWN, MONTANA 59457
(406) 538-9408



6364

RETURNED MERCHANDISE OR CLAIM

MADE TO

ACCT. NO.

DATE

1-15-13

INVOICE NO.

INVOICE DATE

1-9-13

RETURN AUTHORIZ. NO.

DATE RETURNED

STOCK NUMBER	QUANTITY	REASON FOR RETURN	PRICE	TOTAL
Item 700		Serv # 6500062		
		SAFETY problems		
		BRYAN Mauws		

RETURNED BY NAME

DAIE

CUSTOMER NAME &
ADDRESS

Bryan Mauws 497 Red Bluff Trl 1 Judith Gap MT

NOTICE TO MANUFACTURERS

SEND CREDIT MEMO OR ANY CORRESPONDENCE ABOUT THIS CLAIM ONLY TO
DON'S, 120 SECOND AVENUE SOUTH
LEWISTOWN, MONTANA 59457

59453

Model Number: 700		Serial Number: 6500062	
Name: Bryan Mauws		Date of Purchase: 	
Address (no PO Boxes): 497 Red Bluff Trail			
City: JUDITH GAP	State: MT	Zip: 59453	
Phone (Daytime): 4063666301		Fax: <input type="text"/>	
E-mail Address: mauws00@yahoo.com			
Please describe your problem:			
<p>Twice in the time(>10 years) that my wife has owned this rifle it has accidentally fired a round while ejecting it from the chamber. One incident was with factory ammo the other was with reloads. The rifle was bought used and no alterations have been made to the rifle in the time we have owned it.</p>			
201 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

