

Remington Arms Co., Inc.
Product Service
Legal Case #:8162

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/13/2012	6/7/2013	11/12/2012			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Christopher	Mays	1240 S. Brazos St.	Weatherford	TX	76086		C 682-239-7508
Incident		Rebecca	Mays	same					

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot rear quarter panel his truck	Cause:4064 Not Examined by Product Service		Unknown
S	Concern: 1007 Fired on Safe Release			
C				

11/13/12: Customer called in. He bought gun used November 2012 for his wife. They went deer hunting on 11/12/12. He said his wife was unloading the rifle at camp and had a FSR. He said his wife did not have her finger on the trigger. The bullet hit his truck at the rear quarter panel. He stated he is not aware of any alterations or maintenace issues with this rifle. No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

11/14/12: Mailing ARS & forms. Box order# 1405116. df 6/7/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



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Tracking Number

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1Z1148130300353071

Box delivered

Updated: 06/07/2013 11:08 A.M. Eastern Time

Delivered

Delivered On:
Tuesday, 11/20/2012 at 2:57 P.M.[Request Status Updates »](#)Left At:
Front Door[Proof of Delivery](#)

Shipping Information

To:
WEATHERFORD, TX, US

Shipped By

UPS GROUND

Additional Information

Type: Package

Shipment Progress

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ARS LABEL REQUEST FORM

DATE:	11/14/2012	Service Request #	SR00035068
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

CHRISTOPHER MAYS
1240 S. BRAZOS ST.
WEATHERFORD, TX 76086 US
SR00035068

Email:

RETURN ITEM TO:

ILN

Arms Services

4XX596 NOV 14, 2012 ACT WT 10.0 LBS #PK 1
SVC GND COM BL WT 10.0 LBS
TRACKING# 1Z4XX6060065652721 ALL CURRENCY USD
REF 1:SR00035068
REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 10.88		PUB + HANDLING 10.88

ATTN: Product Service