

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9729

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331539	12/19/2013	12/20/2013	12/20/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Merry	101 Laurel Ave	Kane	PA	16735		H (814) 837-9353

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Per SR00070451 Service Request Section, HE SAYS THE RIFLE FIRED WHEN THE BOLT IS CLOSED. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	N/A	A6495349	WO	8/29/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLEARFIELD HDWE CLEARFIELD PA	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, quote  
to repair BLM

Repair/Replacement Cost	Repair/Replacement Date
\$27	

12/26/13: Per Ilion, "could not duplicate concern. Trigger assembly dirty. Replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping." jbi

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	12/20/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	
Barrel	Description	22" 270 WIN	
	Date Code	WO	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE	

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

Page: 1

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

### Customer:

ROBERT MERRY  
101 LAUREL AVENUE  
KANE, PA 16735 US

### Item Return To:

ROBERT MERRY  
101 LAUREL AVENUE  
KANE, PA 16735 US

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: ( ) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

### Repair Number

RE00331539

### Serial Number / Description

A6495349

Model 700 Center Fire Caliber: 270 WIN

Date Received: 12/19/2013

Estimate Date: 12/26/2013

Date Printed: 1/17/2014

### Problems

#### Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

#### Found

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

### Technician Comments

could not duplicate concern. trigger assembly dirty. replace trigger assembly, check over and tst fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00

Est Sales Tax: 2.22

Grand Total: \$39.22

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

Serial: A6495349 Model: 700 Carter Five Camera: 170 Will Produced: 8/25/97 SKU: 2000

Repair Number: RE00331539  
Verify Repair: High Priority

9729

Repairman: [blank]  
Status: New 12/5/2013 11:48:26 AM

ADDRESS INFORMATION

Customer: [blank] Received from: [blank] Return To: [blank] Received from: [blank]

Name: ROBERT MERRY  
Address 1: 101 LAUREL AVENUE  
Address 2: [blank] PO Box: [blank]  
City: KANE  
State: PA Zip Code: 16735 Country: US

FR [blank] RTG11990

Costs / Condition / Problems / Errors / History / Status / Shipping / Billing

Contact Information  
Phone: 814 837 9353  
Fax: [blank]  
Email: [blank]  
Comments: [blank]

Received Condition: Good  
Condition Notes: [blank]  
CSF Notes: WE SAY THE OVERFIRE WHEN THE BOLTS CLOSED

Accessories Received

Code	Desc	Qty
2007	Wash Stud	2
A016	Secure Base	2

Repair Search Refresh Close

22"  
W08/7;  
6#  
009

Return Address

Robert E. Merry/  
101 Laurel Ave.  
KANE, Pa.  
16735

Phone 814 - 837 - 9353  
Cell 814 - 558 - 8737

SR 70451

RECEIVED  
DEC 26 2013

BY: .....

Serial Number:

A6495349

Model: 700



RE00331539

could not dip concern  
T.A. dirty - rep. T.A. check  
ovent rest under BLP for  
20+









