

Remington Arms Co., Inc.
Product Service
Legal Case #:9524

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/18/2013		11/16/2013			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeffrey	Miller	10 Rosewood Way	Greenville	SC	29609		H 864-244-7661 C 864-918-7370

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

11/18/13: Customer called in. He stated he has had the gun for a long time & in the past it has fired on safe release. He said the safety is not working properly - no damage, no injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/25/13: Mailed ARS, letter, SR paperwork. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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ARS LABEL REQUEST FORM

DATE: 11/24/2013	Service Request # SR00068704
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address: I WILL MAIL LABEL	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	JEFFREY MILLER 10 ROSEWOOD WAY GREENVILLE, SC 29609 US SR00068704 Email:
RETURN ITEM TO:	ILN Arms Services



4XX596 NOV 25, 2013 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 124XX5969067786913
 REF 1: SR00068704
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DCD 0.00	SD 0.00
AM 0.00	PR 0.00	SP 0.00
TOT PUB CHG 11.01		PUB+HANDLING 11.01

ATTN: Product Service