Remington Arms Co., Inc. Product Service Legal Case #:8802

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed** Incident Date Obsolete 307837 4/12/2013 4/15/2013 4/15/2013

Customer Information

Type **Business** First Name Last Name Street City Zip Contact

9950 Stanton St Zeeland 49464 Incident David Morren MI

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

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PD Cause:4015 Improper Maintenance Unknown Concern: 1007 Fired on Safe Release S

Fired when going from safe to fire

4/16/13 Per note on SR, gun went off going from safe to fire.cm

Firearm Information

Mfg. Model/Ga. SKU Bbl. DOM Serial Type CF/BA 700/3006 SPRG 25813 E6714062 BV 1/23/2001 9:05:35 PM Remington **Date Purchased** Where Purchased Accessories Original Owner

BILL HICKS & COLTD TWO PIECE BASE U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Reim. Date APV Cash Date APV

Repair/Replacement Cost Repair/Replacement Date

4/16/13 Per Ilion, trigger assm dirty and rusty. Trigger not return properly. Can offer to replace TPA, clean and test at 1/2 cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8802&Type=Case

4/16/2013

	Face	Slightly Worn; Functioning	
Bolt	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	· · · · · · · · · · · · · · · · · · ·
Locking Overall	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False]
	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift .	Select	.011
	Notch	Slightly Worn; Functioning	
	-	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	Select	7#
	Altered	False	FACTORY SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

801/01 7th

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

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SR00049185

Service Request Number | Serial Number | Description

E6714062

Model 700 RIFLE

Customer:

DAVID MORREN 9950 STANTON ST.

ZEELAND, MI 49464 US

Date of Request: 03/27/2013 Date Printed: 03/27/2013

Destination:

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section ...

Gun went off, going from safe to fire.

Parts And Service Details

Material

Type

Description

Warranty

Price Disc Amount

E6714062

Model:



BY:____

T. A. July +12 usty-Trig mot peturu. properly, camoffer to report top, elean+ test AT 1/2 cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

.00 .00

Est Sales Tax:

Grand Total:

\$.00



GM# 168 - FFL # 4-38-081-01-4D-00595 4655 Canal Avenue

Grandville, MI 49418 (616) 249-0400

FIREARMS SALE

Date:

12/30/2002

4473#:

2796

Assoc. ID: 511857, Shane

10100 Fillmore

Sold To: Kelly Lynn Busscher

Zeeland, MI 49464 (616) 895-7787

Inventory Number Manufacturer/Importer Model Type Caliber/Gauge Serial Number

047700258133 E6714062

GANDER MOUNTAIN'S FIREARM GUARANTEE:

All new firearms purchased from Gander Mountain are guaranteed against defects in materials and workmanship for a period of one year from the date of purchase. All used firearms purchased from Gander Mountain are guaranteed against defects in materials and workmanship for a period of 90 days from the date of purchase. Please save this receipt as your proof of purchase should warranty work become necessary. Accidental damage, abuse, and barrel ruotures are not covered by this guarantee.

If you wish to extend your warranty, please ask your Gander-Mountain Sales Associate about the Firearm Protection program.

Consistent with industry standards, ALL-FIREARM SALES ARE FINAL. No refunds or exchanges can be honored. Each firearm manufacturer requires that you read their owner's manual before using.

I understand the safe method of operations, handling and care of the above firearm(s) and acknowledge receipt of above in satisfactory condition.

Signed

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