

Remington Arms Co., Inc.
Product Service
Legal Case #:8544

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298379	1/29/2013	1/30/2013	1/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lawrence	Nault	1554 Irish Sea	High Ridge	MO	63049		H 636-376-4502 E nault1558@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Fired when safety moved to fire	Altered Adjustments or Components		Unknown
C	Concern:1007	Fired on Safe Release		

2/18/13 Per note on SR, rifle will occasionally fire when the safety is switched from safe to fire. After it's cycled through the misfiring 10-12 times it starts to work properly.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	B6307397	KB	5/20/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	T G Y OKLAHOMA CITY OK		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	8.04	2/18/2013				

2/18/13 Per Ilion, trigger assm has a sticky lube residue and set screws are altered. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/30/2013
	Product Type		RF

	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		22" 270 WIN
	Date Code		KB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
KBS/8
2.54
.009

Service Request Number SPR00042397	Serial Number / Description B6307397 Model 5770	Date of Request: 01/18/2013 Date Printed: 01/18/2013										
Customer: Lawrence Nault 1554 Irish Sea HIGH RIDGE, MO 63049 US	Destination: Amus Services 14 Hoefler Ave Alma, NY 13557 US											
Email: nault1558@hotmail.com	Email:											
Your request for service on the item(s) will be evaluated by our technicians to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.												
Reason For Return M125 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION M293 - EVALUATE AND REPAIR SAFETY INSP.												
Service Request Section Rifle that will occasionally fire when the safety is switched from safe to fire. After it's cycled through the misfiring 10 or twelve times, it starts to work properly.												
Parts And Service Details <table border="1"> <thead> <tr> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="5"> Serial Number: B6307397 Model: 700 RE00298379 </td> </tr> </tbody> </table>			Qty Needed	Warranty	Price	Disc	Amount	Serial Number: B6307397 Model: 700 RE00298379				
Qty Needed	Warranty	Price	Disc	Amount								
Serial Number: B6307397 Model: 700 RE00298379												
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the T.A. HAS A sticky lube residue + set screws are altered. Np. TDR, CLEAN + TEST work. BCL Con B 20 +												
		Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00										

RECEIVED
JAN 31 2013

BY:.....







