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> Remington Arms Co., Inc. Product Service

> > Legal Case #:7490

Case Information

Date Opened(PS) Incident Date RE# **Date Opened Date Closed** Pre Lit Lit Obsolete

3/15/2012 6/19/2013 3/14/2012

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact 3006 Oak Mtn Trail Incident Jon Peterson San Angelo TX 76904 H 325-212-9104

Incident Information

Claims Codes Repair Est. Medical Treatment **Medical Status**

ΡI

PD Not Examined by Product Service Cause: 4064 Concern:1007 Fired on Safe Release

Unknown

C

S FSR

3/15/12: Customer called & stated he had a FSR with rifle. Scared him but no damage or injury. He stated he hasn't cleaned the gun in about 6 years or more. df

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/243 WIN SKU n/a

Serial Bbl. A6461664

DOM

Date Purchased

Where Purchased

Accessories

Original Owner

5/26/1977

L M BURNEYS LAMESA TX

Y

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Release of Claims Settlement

Release Date

Cash Reim. Reimbursement Settlement Date APV Cash Date APV

Gun not returned to

Ilion for exam

Repair/Replacement Repair/Replacement Date

Cost

3/15/12: Mailing ARS & forms. Box order# 1324835. df 6/19/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part Sub-Part Code Comment

UPS: Tracking Information



United States

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	My UPS Shipping	Tracking Fre	ight Locations S	upport UPS S	Solutions
Tracking Number	Track	<u>Log-In</u> for a	dditional tracking details		Other Tracking Options
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1 Z 11481303017	83659				Updated: 06/19/2013 2:26 P.M. Eastern Tim
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Delivered On: Tuesday, 03/27/2012	at 6:39 P.M.		Request Statu	Updates »	
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Proof of Delivery					UPS GROUND
Additional Inform	nation				FIND OUT WHEN Y'LL BE DELIVERED
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ARS LABEL REQUEST FORM

Service Request #

SR00015353

DATE:

03/15/2012

	51.000.000
WEIGHT PER PACE	KAGE: 10 LBS
email address:	I WILL MAIL LABEL
Remington Service	
Madison, NC 27025-0700	
LABEL INFORMATION	N .
JON PETERSON	,
SAN ANGELO, TX 76904 US SR00015353	
Email:	
ILN	
Arms Services	
4XX596 MAR 15, 2012 ACT WT 10.0 L	.BS #PK 1
SVC GNDCOM BL WT 10.0 LBS TAACKING# 124XX5969067776291 ALL CU Ref 1:8R00015353 Ref 2:	RRENCY USD
	'P USD 0.50
DC 0.00 DGD 0.00	9 0.00 12.21
	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com LABEL INFORMATION JON PETERSON 3006 OAK MTN TRAIL SAN ANGELO, TX 76904 US SR00015353 Email: ILN Arms Services 4XX596 MAR 16, 2012 ACT WT 10.0 LBS TRACKING# 1Z4XX5969067776291 ALL CU REF 1:SR00015353 REF 2: HANDLING CHARGE 0.00 FRT: 3RD SHIPMENT PUB RATE CHARGES: SVC T/ DV 0.00 COD 0.00 RS DC 0.00 DGD 0.00 AH 0.00 PR 0.00

ATTN: Product Service