

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9047

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
315257	7/10/2013	7/18/2013	7/18/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Ransom	38147 Fawn Meadows Trail	Elizabeth	CO	80107		H 303-646-4618 E bobransom@ymail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FBO	Concern:1020	Fired on Bolt Opening		
C				

Per Ilion, could not duplicate concern,replace trigger assembly, check over and test fire under bolt lock program for \$20 + shipping. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/375 H&H MA	n/a	A6416630	PO	6/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	WESTERN HOEGEE GLENDALE CA		U			

CONCERN: FSR,AND PARTIAL BOLT LIFT

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, quote to repair BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$40					

7/19/13: Per Ilion, Replace trigger assembly, check over, and test fire under BLP for \$20 plus shipping. Called Robert Ransom with quote. He provided cc information. Repair approved. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 375 H&H MAG
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	CUSTOM SHOP RIFLE
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b>	<b>Serial Number / Description</b>	<b>Date Received:</b>
RE00315257	A6416630	07/10/2013
	Model 700 Center Fire Caliber: 375 H&H MAG	<b>Estimate Date:</b> 07/19/2013
		<b>Date Printed:</b> 07/19/2013

**Customer:**

ROBERT RANSOM  
38147 FAWN MEADOWS TRAIL  
ELIZABETH, CO 80107 US

**Return To:**

ROBERT RANSOM  
38147 FAWN MEADOWS TRAIL  
ELIZABETH, CO 80107 US

**Please Circle One:**

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

**Problems**

**Reported**

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M240 - BOLT LOCK SAFETY MODIFICATION

**Found**

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**

could not duplicate concern, replace trigger assembly, check over and test fire Under bolt lock program for \$20 + shpg.

**ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)**

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00

**Sub Total:** 37.00

**Est Sales Tax:** .00

**Grand Total:** \$37.00

Madison, NC 27025-1871

Parts and Repairs: P:800-544-3892/F:336-548-7801

www.marlinfirearms.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

24"  
POB/  
2.5'  
.00

Service Request Number: SR00050660  
Serial Number/Description: A6416630  
Model: R5836

Date of Request: 04/15/2013  
Date Printed: 04/15/2013

Customer: ROBERT RANSOM  
38147 FAWN MEADOWS TRAIL  
ELIZABETH, CO 80107 US

9047  
Destination: Arms Services  
14 Hoefler Ave  
Lion, NY 13357 US

Email: BOBRANSOM@YMAIL.COM

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

MD40 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Sometimes  
PLEASE CHECK THE TRIGGER THE CONSUMER SAYS IT FIRES WHEN THE SAFETY IS RELEASED. AND BOLT IS partially Lifted.

Please install XMARK-PRO trigger if possible

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: A6416630

Model: 700



RE00315257

RECEIVED  
JUL 19 2013

BY: .....

could not duplicate concern  
replace T.A. check owner test  
fine under BLP for \$20.00+

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, modification, or replace the

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00

Marlin Service  
PO Box 1871

Robert Ransom  
38147 Fawn Meadows Trail  
Elizabeth, Colorado 80107

e-mail: [bobransom@ymail.com](mailto:bobransom@ymail.com)

Tel.: 303-646-4618

The rifle in this box is a Remington, Safari Grade, M700, SN A6416630 in .375 H&H. I purchased this rifle new from B&B in Hollywood, CA about 1978. It has been fired about six to 10 times, during which the safety was never engaged and any chambered round was fired. So only empty cartridges were ejected. There is not a scratch, ding, or mar on any part of it except under where the scope base goes where some residual cleaner might have dried.

I read Remington's safety recall regarding the M700 and tested my rifle with snapcaps. Sometimes the firing pin would release upon partially opening the bolt. When that was observed the rifle was put in a safe and tagged with a warning label so no one would attempt to use the rifle. I had a Timney trigger installed at one time to see if that would cure the problem. It didn't. The Timney trigger for the M700 is an excellent trigger, but it did not cure the problem. So, the original trigger was re-installed. The rifle has been stored like this for over 30 years. The rifle absolutely needs to have the work done to make the rifle safe. I don't want this rifle ever to fire unexpectedly with the bolt partially open.

At long last, after retiring, I have the time to arrange to return the rifle to you. I also observe that Remington has built a better trigger, XMARK PRO, for the M700. If the XMark Pro can be installed in my rifle, I would like it to be installed. Kindly let me know the costs.

The rifle is a beautiful rifle. I want it to be safe.

Robert (Bob) Ransom

A handwritten signature in cursive script that reads "Bob Ransom". The signature is written in dark ink and is positioned below the typed name "Robert (Bob) Ransom".











