

Remington Arms Co., Inc.
Product Service
Legal Case #:8647

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
301084	2/18/2013	2/25/2013	2/25/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Roberson Sporting Goods		Roberson Sporti	6348 Germantown Rd	Middletown	OH	45042		W 513-422-4191 E robersonsporting@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Will fire when the safety is moved	Concern:1007 Fired on Safe Release		Unknown
C				

2/28/13 Per note on SR, dealer said the rifle will fire when the safety is moved.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 SAVAGE	25869	G6308484	CX	4/3/2003 2:39:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/28/13 Per Ilion, trigger and trigger pin rusted and is binding trigger. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/25/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 300 SAVAGE
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	F.E TIP DAMAGED & SMALL CRACK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG, TRIG PIN RUSTED
	Pull	---Select---	10+#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

241
CK4/6
10+
.013

Service Request Number SR00044427	Serial Number / Description G6308484 Model 700 RIFLE Caliber: 300	<u>8647</u>	Date of Request: 02/06/2013 Date Printed: 02/08/2013
Customer: ROBERSON SPORTING GOODS 6348 GERMANTOWN RD MIDDLETOWN, OH 45042 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: robersonsporting@sbcglobal.net		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M995 - SAFETY

Service Request Section
DEALER SAID THE RIFLE WILL FIRE WHEN THE SAFETY IS MOVED.

Roberson's Sporting Goods

6348 Germantown Rd. • Middletown, OH 45042

513/422-4191

Clerk LW Date 2/13/13

Customer Name Remington Service

Address _____

Amount Received _____

Re: Remington 700

Serial # G6308484

Please call should you have any questions.

Serial Number:

G6308484

Model: 700



RE00301084

Qty Needed	Warranty	Price	Disc	Amount
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RECEIVED
FEB 26 2013

BY: _____

Trig. + Trig. pm rusted & is
BINDING TRIG. CAN NOT GET TO
up. TPA, clean rest fire
AT 1/2 normal cost.

Q
(F/E tip damaged & cracked)

ie item(s)	Sub Total:	.00
	Est Sales Tax:	.00
	Grand Total:	\$.00







