

Remington Arms Co., Inc.
Product Service
Legal Case #:9681

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
334245	1/16/2014	12/12/2013	1/17/2014	12/10/2013			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dave	Scheve	1880 Elk Valley Rd.	Crescent City	CA	95531		W 707-954-1568 E dstroutslayer@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

12/12/13: Customer called in. He stated he was using the gun on 12/10/13 & it fired on safe release - no damage, no injury. He stated he does have an aftermarket barrel & stock on the gun. I explained that we would not be able to test fire it at the factory w/the aftermarket barrel & he was fine with that. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	B6315505		4/13/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	SHOOT SPTS FARMINGTON HLS MI	SCOPE BASE,AFT MKT BBL AND STK	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/13/13: Mailed ARS, letter, SR paperwork. Box order# 1575538. df 1/18/14: Per Ilion - TA very dirty & set screws altered. Replace TA, check over under BLM & function check - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/17/2014
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		26" 300 WIN MAG SS AFT MKT
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	AFT MKT SYN
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY. TRIG NOT RETURNING PROPERLY. WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,AFT MKT BBL AND STK

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

DAVE SCHEVE
1880 ELK VALLEY ROAD
CRESCENT CITY, CA 95531 US

Item Return To:

DAVE SCHEVE
1880 ELK VALLEY ROAD
CRESCENT CITY, CA 95531 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00334245	B6315505	01/16/2014
	Model: 700 300 WIN MAG Caliber BOLT Action RIFLE	Estimate Date:
	MfgBy: Remington-USA	01/17/2014
		Date Printed:
		2/7/2014

Reported

R014 - Service Request

Problems

Found

U007 - REPLACE TRIGGER ASSEMBLY
U008 - BOLT LOCK SAFETY MODIFICATION

Technician Comments

trigger assembly very dirty and set screws altered. replace trigger assembly, check over and function check under bolt lock program for \$20.00 + shipping

Material	Type	Description	ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)					
			Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00

PAID

1/20/14

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

Remington®

26"
WB 8/81
2.54
1012

COPY

December 12, 2013

9681

Dave Scheve
1880 Elk Valley Rd.
Crescent City, CA 95531
Phone: 707-954-1568

Ref # 9681, Model 700, Serial # B6315505

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory. The shipping label is for a UPS Hub or UPS Terminal. A shipping box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co, LLC
Phone: 1-800-243-9700 ext. 8686
Fax: 336-548-7872

RECEIVED
JAN 18 2014

BY:.....

Serial
Number:

B6315505

Model: 700



RE00334245

T.A. very dirty + set screws
A/H. Rep. T.A. check over
~~4~~ and BLP Ron 20+
Function check

Q

Remington Arms Company, LLC • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 33757

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00070994	Serial Number / Description B6315505 Model 700 Center Fire Caliber: 300	Date of Request: 12/13/2013 Date Printed: 12/13/2013
Customer: DAVE SCHEVE 1880 ELK VALLEY RD. CRESCENT CITY, CA 95331 US Email:	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
Product Service # 9681. dmf

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

C.O. Dell Fokker

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Model Number: 700		Serial Number: B6315505	
Name: DAVE SCHEVE		Date of Purchase: ? 1980-81 ?	
Address (no PO Boxes): 1880 ELK VALLEY ROAD			
City: Crescent City		State: CA	Zip: 95531
Phone (Daytime): 707 954 1568		Fax: DS Troutslayer @ Yahoo.com.	
E-mail Address: DS Troutslayer @ Yahoo.com			
Please describe your problem: <p>gun discharged when safety WAS TAKEN OFF.</p> <p>Talked to Dell (Mrs.) 800 243 9700 XT. 8686</p> <p>★ she is my customer advocate</p>			
500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

Use our
UPS label

ARS LABEL REQUEST FORM

DATE:	12/13/2013	Service Request #	SR00070994
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:	DAVE SCHEVE 1880 ELK VALLEY RD. CRESCENT CITY, CA 95331 US SR00070994 Email:
RETURN ITEM TO:	ILN Arms Services



4XX598 DEC 13, 2013 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5980067280007
REF 1:SR00070994
REF 2:
HANDLING CHARGE 0.00 SVC T/P USD
SINGLE - PIECE PUB RATE CHRG: RS 0.50
DV 0.00 COD 0.00 SD 0.00
DC 0.00 DGD 0.00 SP 0.00
AH 0.00 PR 0.00 PUB + HANDLING 14.29
TOT PUB CHG 14.29

ATTN: Product Service







