

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9285

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
323518	10/9/2013	10/10/2013	10/10/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lynn	Stinson	4513 McHenry Ave	Modesto	CA	95356		H 209-968-5252

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Unexplained Discharge - No Mention of Safety Position	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Per SR00057818 Service Request Section, consumer says the rifle fired without touching the trigger. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	27480	E6331875		11/4/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	FRT BASE,AFT MKT BBL AND STK	U			

CONCERN:FIRE NOT TOUCHING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over and test fire at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

10/16/13: Per Ilion, "trigger assembly set screws altered. Trigger not returning properly. Can offer to replace trigger assembly, check over and function check at 1/2 normal cost." Customer called Consumer Service Dept. and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/10/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		AFT MKT 25 ' 300 WIN MAG PORTED
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Lift	---Select---	.014

Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED SEALANT CHANGED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		FRT BASE,AFT MKT BBL AND STK

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00323518	<b>Serial Number / Description</b> E6331875 Model 700 Center Fire Caliber: 300 WIN MAG	<b>Date Received:</b> 10/09/2013 <b>Estimate Date:</b> 10/16/2013 <b>Date Printed:</b> 10/17/2013
<b>Customer:</b> LYNN STINSON 4513 MCHENRY AVENUE MODESTO, CA 95356 US	<b>Return To:</b> LYNN STINSON 4513 MCHENRY AVENUE MODESTO, CA 95356 US	

Please Circle One:  
VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**  
trigger assembly set screws altered.trigger not returning properly.can offer to replace trigger assembly,check over and function check at 1/2 normal c  
ost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F27591	Part	40-X POL TRIG ASSB RH	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	50	Billable	50	1.00	0	50.00

Sub Total: 67.00

Est Sales Tax: .00

Grand Total: \$67.00

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repair: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

25"  
RQ 11/9  
2#  
014

Service Request Number SR00057818		Serial Number / Description E6331875 Model 700 RIFLE		Date of Request: 07-29-2013 Date Printed: 07-29-2013																	
Customer: LYNN STINSON 4513 MCHEERY AVENUE MODESTO, CA 95356 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US		Email: WIREADWELL@MODESTOTOYOTA.COM																	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
Reason For Return M1993 - TRIGGER																					
Service Request Section Consumer says the rifle fired without touching the trigger. Also Remove SCOPE BASE SCREW - Please Return old Parts																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: E6331875</p> <p>Model: 700</p> <p>RE00323518</p> </div> <div> <p>RECEIVED</p> <p>OCT 16 2013</p> <p>BY: .....</p> <p>T.A. set screws A/T. Trig. not ret. properly. RAIU offer to rip. T.A. check over + funct. check. at. 1/2 normal cost.</p> <p>will remove Ret. BASE + return</p> </div> </div> </td> </tr> </tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: E6331875</p> <p>Model: 700</p> <p>RE00323518</p> </div> <div> <p>RECEIVED</p> <p>OCT 16 2013</p> <p>BY: .....</p> <p>T.A. set screws A/T. Trig. not ret. properly. RAIU offer to rip. T.A. check over + funct. check. at. 1/2 normal cost.</p> <p>will remove Ret. BASE + return</p> </div> </div>							
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