Remington Arms Co., Inc. Product Service Legal Case #:9158

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 319582 8/30/2013 9/4/2013 9/4/2013

Customer Information

Type Business First Name Street City State Zip Age Contact

Reporter Tri-County Sports Tri-County 89 Grandview Point Shop Spor Ave Pleasant WV 25550 W 304-675-2988

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡĮ

PD Cause: 4006 Altered Adjustments or Components

Unknown

S FBC Concern: 1008 Fired on Bolt Closing

C

Per note from Tri-County Sport Shop, "customer states gun will go off when shoving bolt forward about once or twice every 8-9 shots. Please repair. Call customer for prices. Alfred Fauver - 304-593-4431." jbi

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial Bbl. DOM

 Remington
 CF/BA
 700/222 REM
 N/A
 6547932 BX 1/1/1975

Date Purchased Where Purchased Accessories Original Owner

ate Purchased where Furchased Accessories Original Owner

BLUEFIELD SP BLUEFIELD W VA

U

CONCERN:FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Date Date

APV APV

Replace trigger assembly under BLP for \$20.00 + shipping and repair magazine at 50% discount

Repair/Replacement Repair/Replacement

Cost Date

\$24

9/5/13: Per Ilion, "trigger assembly dirty and sticky. set screws altered. magazine assembly missassm and mag spring damaged. replace trigger assembly under bolt lock program for \$20.00 and repair magazine assm at 1/2 normal cost. test fire." jbi 9/6/13: I called customer, Alfred Fauver, he approved quote with credit card. jbi

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9158&Type=C... 9/6/2013

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Cash Settlement APV APV

Replace trigger assembly under BLP for \$20.00 + shipping and repair magazine at 50% discount

Repair/Replacement Repair/Replacement Cost Date

£24

9/5/13: Per Ilion, "trigger assembly dirty and sticky. set screws altered. magazine assembly missassm and mag spring damaged. replace trigger assembly under bolt lock program for \$20.00 and repair magazine assm at 1/2 normal cost. test fire." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
	Description		24" 222 REM
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False]
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9158&Type=C... 9/6/2013

Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False ·	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
Salety	Function	Like new; Functioning	
	Lift	Select	.005
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	Select	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Quotation

Remington Service PO Box 700

Estimating Report

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Seri	ial Number / Description			Date Re	ceived:	08/30/2	013
RE00319582	654	7932			Estimat	e Date:	09/04/2	013
	Mod	del 700 Center Fire Caliber: 222 REM			Date Pr	inted:	09/06/2	013
Customer:			Data	rn To:				
	Y SPORTS SH	OB		TRI COUNTY	SDODTS SU	IOP		
89 GRANDV		Or		89 GRANDVII		OF		
	SANT. WV 2	25550 US		POINT PLEAS		25550 US		
701117227	.0,2,1, ,, ,,							
Please Circle One						~·····		
VISA MC		Card No		Ex	n Date			
	t. R	PO Number:			pbute			
Open Account	<u>K</u>	1011001						
Annroval Signatu	re.				Date:			
Davtime Phon	e: ()	Time	to Call:				-	
		lease use the reverse side for your commer			· · · · ·			
ii you desire	e any change, p		oblems					
Reported		**	Found					
•	ARD TO PROI	DUCT SERVICE FOR INSPECTION	M123 - FORV	WARD TO PRO	DUCT SER	VICE FOR	INSPE	CTION
M240 - BOLT	LOCK SAFET	Y MODIFICATION	M240 - BOLT	LOCK SAFE	TY MODIFI	CATION		
			1					
			<u> </u>					
	المراجع المراجع المراجع		n Comments				3 1	. 14 11
		set screws altered.magazine assembly mise assm at 1/2 normal cost, test fire	ssassm and mag sp	nng damaged.i	replace trigge	er assembly	unger t	out lock progra
III Tot \$20.00 and		TIMATE (note: C.O.D./Shipping and Ha	ndling Changes	NOT II-	1.4 in 4hin C			
Material	Type	Description	Indling Charges a Qty	Warranty	Qty		Disc	Amount
1714101141	r) po	Desarphon	Needed	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	From Inv	11100	Disc	72
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BL	ACK (OS) 1	Warranty	1	.00	0	.00
F91133	Part	700 MAG SPRING (222;17;223)	1	Billable	1	7.00		3.50
4000114	Service	GR-SHIPPING & HANDLING (GUN RI		Billable	1	17.00		17.00
4000116 4000119	Service Service	GR-LABOR GR-TEST	20 1	Billable Warranty	20 1	1.00		20.00
4000119	Service	OK-1E31	-	waitanty	-	.00	U	.00
								ţ
					Sul	Total:		40.50
					Est	Sales Tax:	;	2.43
					Gr	and Total:		\$42.93



Point Pleasant, WV 25550

(304) 675-2988 Fax (304) 430-3415

www.tcsportshop.com

CUSTOMERS ORDER NO. PHONE The property of th							
ADDRESS I LION FIREARMS PLANT 14 HOFFLER AVE. ILION, NY 13357 SOLD BY CASH C.O.D. CHARGE ON ACCT. MOSE. RETD. PAID OUT OTY. REMINGTON 700 222 Remm. 5/N - 6547932 CUSTOMER STATES QUIN WILL GO DEF When Shoving both Forward Poer about once or 4 vill 20 EVERY 8-9 Shots. Fleggie Repair Call Customer For Prices ALFRED FAUVER-304-593-443/ PEFT 5R58957. Thanh York TOTAL C PRODUCT 610 All claims and returned goods must be accompanied by this bill.	CUSTOMER'S	ORDER NO.	PHONE			124/13	
ADDRESS IH HOEFLER AVE. ILION, NY 13357 SOLD BY CASH C.O.D. CHARGE ON ACCT. MDSE. RET.D. PAID OUT QTY. DESCRIPTION: PRICE AMOUNT REMINGTON 700 222 Reyn 5/N - 6547932 CUSTOMER States and will go OFF When Shoving both Forward RECOUNT PRODUCTION All claims and returned goods must be accompanied by this bill.	NAME	ILION	FIR	EARMS	PLA	NT	
SOLD BY CASH C.O.D. CHARGE ON ACCT. MDSE. RETD. PAID OUT OTY. DESCRIPTION PRICE AMOUNT REMINGTON TOO 222 Rem 5/N - 6547932 CUSTOMER States gun will go OFF When Shoving both FORWAD SECO about once or twice EVERY 8-9 Shots. PLEASE REPAIR CALL CUSTOMER FOR PRICES ALFRED FAUNER-304-593-443/ RECEIVED BY TAX RECEIVED BY TOTAL COMMON	ADDRESS					AND AND A STATE OF THE AND ADDRESS OF THE ADDRESS O	
Customer States an will go of F when shoving both Forward every 8-9 shots. Customer For Prices ALFRED FAUNER 304-593-443/ PRODUCT 610 All claims and returned goods must be accompanied by this bill.		•	_			• •	
Remington 700 222 Rem 5/N - 6547932 Customer States gun will go 0 FF When Shoving both Forward Bloo about once or 4wice every 8-9 shots. Please Repair Call customer For Prices ALFRED FAUVER-304-593-443/ PEF# 5R58957 TAX TOTAL C PRODUCT 610 All claims and returned goods must be accompanied by this bill.	SOLD BY	CASH C.O.D.	CHARGE ON	ACCT. MDSE. RET'D	, PAID OUT		
Customer States gun will go OFF When Shoving both Forward Blee about once or twice every 8-9 shots. Please Repair Call customer For Prices ALFRED FAUNER-304-593-443/ PEF# 5R58957. Thank your TAX TOTAL C PRODUCT 610 All claims and returned goods must be accompanied by this bill.	QTY.				PRICE	AMOL	JNT :
Customer states an will go OFF When Shoving both Forward Step about once or twice every 8-9 shots. Flegge Repair Call customer For Prices ALFRED FAUVER-304-593-443/ PEF# SR58957. TAX RECEIVED BY C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.	• ••		l .	100			
DFF When Shoving both Forward Blee about once or fuice every 8-9 shots. Please Repair Call Customer For Prices ALFRED FAUVER-304-593-443/ PEF# SR58957. Thanh You' TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.				32			
DFF When Shoving both Forward Blee about once or fuice every 8-9 shots. Please Repair Call Customer For Prices ALFRED FAUVER-304-593-443/ PEF# SR58957. Thanh You' TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.	e .		The same to consider the same same same same same same same sam	144 p. 1999 1991 1991 1991 1991 1991 1991 1	and the second second		
DFF When Shoving both Forward Blee about once or fuice every 8-9 shots. Please Repair Call Customer For Prices ALFRED FAUVER-304-593-443/ PEF# SR58957. Thanh You' TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.	programme and the stage of the second	Customer	sta	tes a	in u	ill 90	
EVERY 8-9 Shots. Please Repair Call Customer For PRICES ALFRED FAUVER-304-593-443/ PEF# 5R58957. TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.		PFF W	nen s	hoving	bott	FORWI	₽D .
Call Customer For PRICES ALFRED FAUVER-304-593-443/ PEF# 5R58957. Thanh You! TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.					7	wice	
Call Customer For PRICES ALFRED FAUVER - 304-593-443/ PEF# 5R58957. TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.							
ALFRED FAUVER — 304 – 593 – 443 / REF # 5R58957. TAX TOTAL C PRODUCT 610 All Claims and returned goods must be accompanied by this bill.	Ca	11 Custor	wer For	PRILES			
RECEIVED BY TAX TOTAL C PRODUCT 610 All claims and returned goods must be accompanied by this bill.		ALF	RED F	AUVER	04-5	93-4	431
RECEIVED BY TOTAL C PRODUCT 610 All claims and returned goods must be accompanied by this bill.		يد ا		957			
C PRODUCT 610 All claims and returned goods must be accompanied by this bill.		Shanh	you!	and the second s	TAX	· ·	*
	RECEIVED BY		0		TOTAL		
C 1900 GE CELO			nd returned goods	must be accompanied	-	Thank (— You

P.	ec	Σ	I	we.	
	SEP	0	5	्रिश्च 20।3	
651	v.				

Model:

T.A. dirty + Sticky, Setscreus Altered. MAA, ASSM MACASSM + MAA. Spn. DAWAged. Mp. 78A und BLP Con 20 +. Dep. MAA. Spr, check over thest,











