

Remington Arms Co., Inc.
Product Service
Legal Case #:8052

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 10/12/2012 | 6/24/2013 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|-------------|-------|-------|-----|----------------|
| Incident | | James | Walters | 128 Ashland Dr. | Stockbridge | GA | 30281 | | C 404-580-1416 |

Incident Information

| | Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|----|---|--------------|---|-------------------|----------------|
| PI | | | | | |
| PD | Shot hole in truck in Oct 2004 | Cause:4064 | Not Examined by Product Service | | |
| S | Gun went off when side of trigger was touched | Concern:1025 | Unexplained Discharge - No Mention of Safety Position | Unknown | |
| C | | | | | |

10/12/12: Customer called in. He stated the gun went off in Oct 2004 & shot a hole in his truck. He said all he did was touch the side of the trigger. After the incident the customer said he had a friend adjust the trigger to make the pull heavier & did not send it to us for exam. He said he took excellent care of the gun & it had not been adjusted before this incident but he did buy it used. Customer wants us to pay for the trigger repair & the damage to his truck. He said he's disabled & can no longer deer hunt & is afraid to sell the gun to anyone. No injury reported. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington | CF/BA | 700/270 WIN | n/a | 269829 | | |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | N | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Gun not returned to Ilion for exam | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

10/12/12: Sending box, ARS & forms from Madison office. df 6/24/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |

ARS LABEL REQUEST FORM

| | | | |
|---------------|------------|---------------------|-------------------|
| DATE: | 10/17/2012 | Service Request # | SR00032092 |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 LBS |
| REQUESTED BY: | fulcherdm | email address: | I WILL MAIL LABEL |

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

JAMES WALTERS
128 ASHLAND DR.
STOCKBRIDGE, GA 30281 US
SR00032092

Email:

RETURN ITEM TO:

ILN

Arms Services

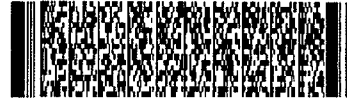
4XX596 OCT 17, 2012 ACT WT 10.0 LBS #PK 1
SVC GND COM BL WT 10.0 LBS
TRACKING# 1Z4XX5969065395572 ALL CURRENCY USD
REF 1:SR00032092
REF 2:

| | | |
|----------------------------|----------|---------------------|
| HC 0.00 | CNS 0.00 | FRT: 3RD |
| SHIPMENT PUB RATE CHARGES: | | SVC T/P USD |
| DV 0.00 | COD 0.00 | RS 0.60 |
| DC 0.00 | DGD 0.00 | |
| AH 0.00 | PR 0.00 | ROD 0.00 |
| TOT PUB CHG 10.22 | | PUB+ HANDLING 10.22 |

ATTN: Product Service



ShipRequest™



Ship To: JAMES WALTERS
Company:
Address 1: 128 ASHLAND DR.
Address 2:
Address 3:
City: STOCKBRIDGE
State/Province: Georgia
ZIP/Postal Code: 30281
Country: United States
email:
Phone: 404-580-1416
Account: 230145
Package Type: Package
Address Type: Residential
Deliver By: Sat, October 20, 2012
Package ID: 8850

Special Instructions:

Sender Name: Dell Marie Fulcher
email: dell.fulcher@remington.com
Prepared By: Dell Fulcher
Phone: 336-548-8686

| | | | | | |
|----------|----------------------|----------------|-------------|----------|------|
| Acct # | : 230145 | Date: 10-17-12 | 1 lb 9.2 oz | Base \$ | 6.22 |
| Cust # | : 00L0000010197 | | | Spc S \$ | 0.00 |
| Zip/Zone | : 30281 / 3 | | | Addl \$ | 0.00 |
| Trk # | : 1Z4XX5960300043361 | | | | |
| Pkg ID # | : 8850 | | | | |
| Service | : UPS Ground | | | Total \$ | 6.22 |



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1Z4XX5960300043361

Updated: 06/24/2013 10:29 A.M. Eastern Time

Delivered

Delivered On:
Friday, 10/19/2012 at 3:08 P.M.[Request Status Updates »](#)**Left At:**
Front Door[Proof of Delivery](#)

Shipping Information

To:
STOCKBRIDGE, GA, US

Shipped By

UPS GROUND

Additional Information

Type:

Package

Shipment Progress

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