

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8456

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295578	1/9/2013	1/10/2013	1/10/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Randy	Yarbrough	713 S. High St	Winchester	TN	37398		H 931-308-1879 E ryarchery@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing		Unknown	
C				

1/17/13 Per letter with rifle, on Sunday morning (letter dated 12/30/12) his son and he were hunting and loaded the rifle as always. When he closed the bolt the rifle discharged with the safety on. Only once both safety on and off did it fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/338 WIN MA	26973	D6218250	KP	5/4/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP	TWO PIECE BASE,RINGS,AFT MKT STK	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

1/17/13 Per Ilion, trigger assm dirty and sticky. Set screws altered. Replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/10/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		24" 338 WIN MAG AFT MKT MUZZLE BREAK
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown		

	Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY.BOLT STOP AND SEAR WORK SLUGGISH
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,RINGS,AFT MKT STK

Parts and Repairs: P:800-243-9700/F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00040094	Serial Number / Description D6218250 Model 700DM RIFLE Caliber: 338	Date of Request 01/02/2013
Customer: RANDY YARBROUGH 713 S. HIGH STREET WINCHESTER, TN 37398 US Email: ryarchery@yahoo.com	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	Date Printed 01/02/2013

24"  
KPS/A  
4#  
013

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M295 - EVALUATE AND REPAIR SAFETY INSP.  
M992 - FIRES SAFE

**Service Request Section**  
gun fires on safe

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: D6218250  
Model: 700  
  
RE00295578

RECEIVED  
JAN 14 2013  
BY:.....

T.A. dirty + sticky, set screws  
altered. Replace TPA, clean  
& test at 1/2 normal cost.

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00

12/30/2012

My name is Randy Gadsden

713 South High St. Winchester, TN.

37398 Phone 931-308-1879

My Rifle is a Remington Model

700 338 Win Mag w/ Detachable Mag.

On Sunday Morning My Son & I were

Hunting I loaded Rifle as always

When I closed the Bolt the Rifle

Discharged with Safety on, we own

Several Model 700 & I have used

Remington all my life and I am 57

YRS OLD, BUT THIS HAS TAKEN ITS TOLL

ON ME I AHEAD TO CLOSE THE BOLT

ON ANY OF MY 12 Model 700 & WANT

HAVE ANY OTHER GUN SMITH TO LOOK

AT THIS Rifle BUT Remington you

Built it and I only TRUST you to

check & MAKE REPAIRS I PUT TAPE

ON the SPEND ROUND Covering Primer

& once of FIRE & SAFT Did

Firing Pin make a hole in TAPE

over PRIMER, I HAVE TRIED HUNDREDS

of Time BUT only once BOTH SAFTY ON

& OFF Did it FIRE BUT THATS 2

Times too MANY, Please MAKE REPAIRS

TO Rifle where I CAN HAVE

the Piece of mind To keep using  
my other Rifles along with letting  
my Sons & Grandsons use there's  
Cause I know you want send  
this Rifle BACK unless your sure  
it want happen again, AND IF  
there is ANYTHING I CAN LOOK  
FOR on my other Rifles even  
Model 700 ML I HAVE TWO Please  
LET ME KNOW I CAN BE REACHED  
ANY TIME AT 931-308-1879 MY  
address is

RANDY JARBROUGH  
713 South High St  
Winchester, TN 37398-2117

THANK YOU VERY MUCH

Randy Jarbrough

I COULD NOT FIND Receipt FOR  
Rifle when Purchased MY SON HAD  
BOUGHT THIS FOR ME IF U NEED  
TO CHECK REG ON Rifle IT IS IN  
MY NAME.













