

File Number:	9615	Arms Service number:	9716982
Last Name:	BOYD	First Name:	FRANK
Street:	USDA WILD LIFE SERVICE	City:	AUBURN UNIVERSITY
State:	AL	Zip:	36849
Home Ph:			
Work Ph:		Product Type:	F F A T
Type Concern:	S	PI PD P S	Concern Code:
			1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SANTIA	Classification:	UNJ UNJ UNC UND J
Settlement Detail:	REPAIR AT SPECIAL PRICE GOOD WILL	Settlement Amount:	\$25.00
Date Opened Rem:	10/3/97	Date Opened by P/S:	10/3/97
Caliber:	243		
Date of Incident:		Date Closed:	10/3/97
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	B6848057
Date Code:	KH	Date Mfgd:	5/1/87
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	
Time of Modification:	9:58:23 AM	Date of Modification:	10/3/97

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER  
R 97-16982

INITIAL CUSTOMER ORDER NO.

JJM

ATTN JACK KAST STOCK MARRED  
BOTTOM HALF OF MOUNTS ONLY

DATE RECEIVED	DATE OPENED	DATE CODE	SERIAL NUMBER	NEW SERIAL NUMBER	MODEL AND GRADE
10/01/97	10/03/97	KH 5-87	B6848057		700 243 SYN

ACCESSORIES HARD CASE SCOPE BASE W/STUDS

FROM:

SHIP TO:

USDA WILD SERVICES  
ROOM 118 EXTENSION HALL  
AUBURN UNIVERSITY AL 36849USDA WILD SERVICES  
ROOM 118 EXTENSION HALL  
AUBURN UNIVERSITY AL  
36849

CUST NO: 173956 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER NC

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW  
☐ LIGHTLY WORN  
☐ WORN  
☐ VERY WORN  
☐ UNREPAIRABLE  
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

33.00

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

METAL

MAIN FAULT

PART

COMMENTS

Left May 1987 upon receipt the trigger would not retract  
after being pulled. Examination revealed that the right hand gun  
poorly maintained, the trigger gun and housing is rusty, the  
main spring on the firing pin is dirty & rusty.

#26345  
1008  
4015

Rebuilt the complete trigger  
group & clean the action at  
its normal repair cost as per  
good will

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD5925 REV. 11/86

UPS Shipper No.

AL 3E5-746

Pkg ID

No 1265

Date 9/24/97

Remington Arms Co.

Hoefler Ave

Ilion, NY 13357

Jack Kast

315-895-3558 ZIP 13357

Wildlife Services

Wildlife Services

Room 118, Extension Hall  
Auburn University, AL 36849-5656  
(334) 844-5670  
(334) 844-5321 fax

Pending  
reply

**COPY**

FVI

Frank -  
Let me know  
if + when I need  
to do anything w/ this  
Kris

Remington Service Department  
Hoefler Ave  
Ilion, NY 13357

**To Whom it May Concern:**

We have a Model 700, 243 caliber rifle that recently developed a serious safety problem. Upon sighting the rifle in for upcoming work, we discovered the firing pin releases as the bolt is closed. If the safety is on, the firing pin will hold but releases as soon as the safety is taken off.

The rifle serial number is B6848057 and was purchased in 1988. I was told there had been a recall on this problem but I don't know if this rifle is included. Please let me know what action I should take as we need to get this corrected and there are no local gunsmiths available with the needed expertise.

Sincerely,

*Frank L. Boyd*

Frank L. Boyd  
State Director

Remington Arms Co.  
14 Hoefler Ave.

Ilion, NY 13357  
Attn: Jack Kast

Jack Kast  
Remington Arms  
315-895-3558



APHIS-Protecting American Agriculture

va. gun

Frdo