File Number: 9583		Arms Service number:	9713317	<b>-</b>	
Last Name: HAMMOCK		First Name: WILLIAM R.		enemental enements	
Street: 301 TREASURE H	ILLS NORTH	City: KERRVILLE			
State: TX	<b>Zip:</b> ₹8028	Home Ph: 830-896-	4306		Y III
Work Ph:	Product Type:	FAT			
Type Concern: S	PI PD P S	Concern Code: 1007			A. f
Concern: FIRED ON SAFE	E RELEASE				3 () ·
Cause Code: 4006	Cause: ALTERED AL	DJUSTMENTS OR COMPONEN	TS		<b>3</b> .7
Assigned To: SANITA	Classification:	ONT ON THE OND 1			5
Settlement Detail: REPL	ACE FC AT SPECIAL PRI	CF Settle	ement Amount:	\$0.00	
	COE! O'C! O! LOINE! TO	OLL OCCU	Sinone Amount.	Ψ0.00	
Date Opened Rem: 7/2	and the second second	e Opened by P/S: 9/20/97		270	
	2/97 Date	Opened by P/\$. 9/20/97	Caliber:		: ·
Date Opened Rem: 7/2	2/97 Date Closed	e Opened by P/S: 9/20/97	Caliber:	270	: '
Date Opened Rem: 7/2:  Date of Incident: 6/1/97  Date to Analysis:	2/97 Date Closed	e Opened by P/S: 9/20/97 I: 9/23/97 Bullet W	Caliber:	270	
Date Opened Rem: 7/2:  Date of Incident: 6/1/97  Date to Analysis:	Date Closed	e Opened by P/S: 9/20/97 I: 9/23/97 Bullet W	Caliber: reight: Manufacturer	270	
Date Opened Rem: 7/22  Date of Incident: 6/1/97  Date to Analysis: 8  Model: 700 Se  RAMAC: 700	Date Closed  Date Closed  Date from the control of	per Opened by P/S: 9/20/97  Buillet W  Date Code: WV  PreLitigation: wplicate customer concern, Adjust	Caliber:  /eight:  Manufacturer  Date Mfgd:  Obsolete:	270 :: REM 8/1/79	- the
Date Opened Rem: 7/22  Date of Incident: 6/1/97  Date to Analysis: 8  Model: 700 Se  RAMAC: 700	Date Closed  Date Closed  Date from the control of	e Opened by P/S: 9/20/97  d: 9/23/97 Bullet Wom Analysis: WV  PreLitigation: WV	Caliber:  /eight:  Manufacturer  Date Mfgd:  Obsolete:	270 :: REM 8/1/79	the

RECEIVING AND	FSTIMATIN	G REPORT	COMMENTS		<del>√/</del> ×	Roduct	`	n	ORDER
INITIAL CUSTOMER ORDE			BOTTOM HAL	F OF MO	UNTS O	NLY S.er	Vice	H 97	·-13317
DATE RECEIVED DATE OF	PENED DATE	ECODE	SERIAL NUMBER	NEW SERIAL	NUMBER	MODEL AND GRA	DE		
07/22/97 07/			A6786689				270	A	DL
	ZOUT		BASE L/S	IGHTS		1	<del></del>		
FROM:						SHIP TO:			
	II A MM COMM	LITE I TAM	<b>5</b> .		7	L	1.171	TAM D	
		WILLIAM SURE HIL				HAMMOCK 301 TRE			NORTH
	KERRVILL			8028		KERRVIL			TX
								7	8028
ACCOUNT NUMBER	ACCOUNT	T NUMBER N/C	CUST NO	: 1 68605	C.O.D	PROM. DATE	ESTIMAT	reo Tvi	A
Addashi namben	Accoon	THOMEST TOO	WRITE			THOM: DAIL	9-2		UPS
GUN CONDITION							160	REPAIR C	0/6
NEW								EXCISE	will
LIGHTLY WORN								TAX	
WORN								INSURANC	
1 = 1						11	u	UPS	- 8 M
VERY WORN	:				A.	Mar it	111	PARCEL P	0.00
UNREPAIRABLE		,			ull	IN HUR	Up	TOTAL	22
MARRED L						AM	<u>/</u>	TOTAL	
CUSTOMER CONCERN	AMMO	) FUNC	CTION FINISH	I ACC	CURACY	FIT		NSPECT	
CYCLE	Al	B1							
TRIGGER GROUP $ u$		82				E1	F1		
BOLT ASSY.	•	<b>B</b> 3	Hend		·	E2	F2		/
	1								Million
BARREL ASSY.		B4 /	VO MILLA	Alliana.	[[] [T	E3//////	1803	///////////////////////////////////////	MINNIE!
REC. ASSY.		B4 /	We follow	DI D2	W J	E3////	<i>[</i> []3   F4	MANI	
			lin thi 30	02 10 10 10 10 10 10 10 10 10 10 10 10 10	U ff Dub	E3/11/11/	[[]]3 [54]	ANIII Tan Ai	allan
REC. ASSY.	, /		In the Signal		U ff Sus	E3/M/ Ay	10 54 10 566	ANII AN JA	
REC. ASSY.	Mh 19		Un Mister		ll ff Dub Tulk		10 54 10 54 10 100	ANA AN PA ANT M	uguy ulun Unah
REC. ASSY. WOOD METAL	Mg 19		In the St		ll ff Dus Tubl.		Illis DEM Malus	ANNA UN PA UT IA	afay alisi Affatis
REC. ASSY. WOOD METAL	Mg 19.		ho fair In the Sif In ships	MANA SOLUTION OF THE CANADA	Designation of the second seco		Marie	WWW M fr M See	afali Affali A Mhi
REC. ASSY. WOOD METAL	Mg 19.		un the Signal of	Miller 1 Will Jul M	Designation of the second seco	E3 THE ASSESSED OF THE SECOND	Illes DEM Melles Marie	AMA UT UU UT UU	alan Mala Mala
REC. ASSY. WOOD METAL	Mg 19.		nn stager et all di	p jestell Just et Yust et	Designation of the second seco	ESTUP OF STATE OF STA	Marie	AMAN US III US AU	agay Mala Malala
REC. ASSY. WOOD METAL	Mg 19.		In the Signal of the State of t	p jestell Just et Yust et	Marian Land	E3 THE ASSESSED OF THE SECOND	IN SAN	AMM AT U	alisi Affalis Malifi
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	Mg 19		an suigh Et all a Osart []	fill (h)	Designation of the second seco	E3 THE ASSESSED OF THE SECOND	Illiano	AMANA UT UU UT UU	agay alisi 1 seffats n seffats
REC. ASSY. WOOD METAL	Mg 19.		an suigh Et all a Osart []	p jestell Just et Yust et	De ff Desir	ESTAN AND LEAST AND	Marie	AMANA US III US AU	alisi Milalisi Milalisi Milalisi
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	Mg 19.		an suigh Et all a Osart []	fill (h)	Desir	ESTAL AND LEAST AND	PENELLAND	AMMAN PARTER SALVER	afay Affala Malay
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	19 19. W. 10.		an suigh Et all a Osart []	fill (h)	Maria de la companya dela companya dela companya de la companya dela companya de la companya dela companya de la companya de l	THE PARTY STATES	Den Sur	AMMAN PARTE SALLES	alisi Affalis Maliful
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	My 19.		an suigh Et all a Osart []	fill (h)	Maria Company	ESTAL AND LAND AND AND AND AND AND AND AND AND AND	Marian Maria	AMANA SANTANA	alisi Affalis A Mala
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	Mg 19.		an suigh Et all a Osart []	fill (h)	Maria de la companya dela companya dela companya de la companya dela companya de la companya dela companya de la companya de l	ESTUDIO DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DE LA CONTRA DE LA CONTRA DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DEL CONTRA DEL CONTRA DEL CONTRA DEL CONTRA DE	Marie Tin	AMANA AMANA	alisi Affalis M
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	14 19 19 19 19 19 19 19 19 19 19 19 19 19		an suigh Et all a Osart []	fill (h)	LIVE TO AT	ESTUDIO DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DE LA CONTRA DEL CONTRA DE LA	Marie	AMMAN AND MAN	alisi Appels Market
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	14 19. 14 1000 12 1000 1000		an suigh Et all a Osart []	fill (h)	LINE TO AT	THE STATE OF THE S	Marie	AMANA SAN	agay alisi Maliful M
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	15 15 15 15 15 15 15 15 15 15 15 15 15 1		an suigh Et all a Osart []	fill (h)		THE STATE OF THE S	Marie	AMANA SANTANA	alisi Affalis M
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	My 19.		an suigh Et all a Osart []	fill (h)	Maria Company of the	Heren Land	May May	MANNE SULLEN	
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	Mg 19.		an suigh Et all a Osart []	fill (h)	Juliano de la companya della company	THE STATE OF THE S	Male Marie	AMANA SANA	
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	15 15 15 15 15 15 15 15 15 15 15 15 15 1		an suigh Et all a Osart []	fill (h)		THE STATE OF THE S	Marian San San San San San San San San San S	AMMAN MAN MAN MAN MAN MAN MAN MAN MAN MA	alisi Affalsi A solffi
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	15 15 15 15 15 15 15 15 15 15 15 15 15 1		an suigh Et all a Osart []	MENTS /	A SUNDANIANA SUNDANIAN	CLEAN CLEAN	PENT TEST	TARGET	PATTERN PATTERN
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	15 / Jhli		COM	MENTS /	A AT	CLEAN CLEAN	TEST	TARGET	PATTERN
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	My 19.		COM REP.	MENTS /	ATE	CLEAN DATE	TEST DATE	TARGET DATE	PATTERN DATE
REC. ASSY. WOOD METAL MAIN FAULT MAIN FAULT MAIN FAULT	My 19.		COM REP.	MENTS /					

July 8, 1997

Remington Arms Company Arms Service Division 14 Hoesler Avenue Ilion, NY 13357

Dear Sirs:

I am writing concerning my Model 700 Remington .270 caliber rifle. I have had four incidents of the rifle discharging when the safety was switched from the safe to arm position during the years I have owned the gun. This is a very frightening experience as well as very hazardous.

Last December I contacted someone in your service department at the Ilion, NY plant. I was told that the trigger mechanism needed to be replaced to correct this problem. I had previously taken the gun to a gunsmith to have the trigger pull adjusted and to correct the discharge problem when removing the safety with unsatisfactory results. I was told by the person in your service department that Remington would replace the trigger mechanism for 50 % of the cost (estimated to be approximately \$30 cost to me) if I sent the rifle in. I recently talked to someone in your service and repair department in Madison, NC relating the information above. That person recommended that I ship the gun to your Ilion, NY plant marked "Factory Repair Only". They also sent a shipping box. I am requesting that you examine the gun and make the necessary repairs to correct this problem so that the qun will be safe to use.

Sincerely.

William R. Hammock, Jr.

301 Treasure Hills North Kerrville, TX 78028

Phone: 830-896-4306