

File Number:	9880	Arms Service number:	9720514
Last Name:	JESSES GUN STORE	First Name:	
Street:	EXIT 150 & I 90	City:	KADOKA
State:	SD	Zip:	57543
Home Ph:		Work Ph:	
Product Type:	F	F A T	
Type Concern:	S	PI PD P S	Concern Code: 1007
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SANITA	Classification:	UNJ UNJ UNC UND J
Settlement Detail:	REPAIR AT N/C GOOD WILL	Settlement Amount:	\$35.00
Date Opened (Date)	11/26/97	Date Opened by (PCA)	12/1/97
Date of Incident		Date Closed	12/2/97
Date to Analysis:		Date from Analysis:	
Model:	700	Serial:	E6305588
RAMAC:	700	Date Code:	WQ
Custody:		Date Mfgd:	8/1/96
Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>	Comments:	
Time of Modification:	1:16:31 PM	Date of Modification:	12/2/97

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-20514

INITIAL CUSTOMER ORDER NO.

JJM

Product Service

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

11/25/97

11/26/97

WQ 8-96

E6305589

700 243

ADL

ACCESSORIES

SOFT CASE

W/STUDS

FROM:

JESSES GUN STORE
JESSE KAUFMAN
EXIT 150 & 1-90 - BOX 352
KADOKA SD 57543

SHIP TO:

JESSES GUN STORE
JESSE KAUFMAN
EXIT 150 & 1-90 - BOX 352
KADOKA SD 57543

CUST NO: 135269 C.O.D

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

2016501

WRITE

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

C2

E3

METAL

C3

MAIN FAULT

*Upon receipt we noted that the trigger would not reset.
Inspection revealed that the trigger pin was security seizing up the
trigger. Security from unknown source. Left by Aug 1996
Trigger slightly loose*

PARTS

26345

COMMENTS

*Replace the compressed trigger
pin & clean the trigger
no charge*

*1001
4015*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7-97

11/12/97

Dear Sirs;

Enclosed is a brand new Remington 700 ADL .243. This rifle cost my customer and hunting partner a trophy mule deer this past Monday, but more importantly almost my LIFE while I was hunting with pastor Bauman. This rifle has a faulty safety installed in it by you.

If you put the rifle on safe, cock the bolt as if you are ready to shoot, slide the safety off to the fire position, you'll find out that the rifle goes off automatically!! Kind of dangerous wouldn't you agree? I have sold many Remington rifles through my gun store in my time and own several of them myself. They are an excellent gun to own!! And I realize that we all make mistakes now and then, but I think in this case, there is no room for error. It should not be an option.

I simply ordered this rifle, free floated the barrel, mounted a scope on it, bought a box of Remington ammunition, sighted it in, and sold the rifle to Rev. Gene Bauman to use for hunting this fall. The trigger mechanism was never tampered or modified in any way, shape, or form by me or anyone authorized to do so. It is simply faulty workmanship on your part.

This rifle was brand new as of 9/13/97. It was fired exactly 17 times. Upon the 18th round entering the chamber, this is what happened. I cannot tell you how close I came to getting shot because of the manufacturer's mistake. I'm just thankful that the person handling the rifle was a safe and responsible shooter. This incident could have caused permanent, serious damage to me or even caused my death.

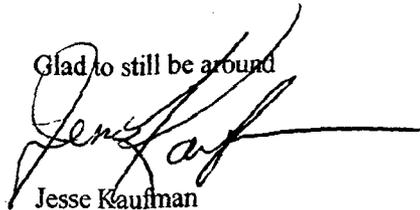
I am asking two measures of remedy.....

- 1] Find and fix the problem. Please have a written explanation why this had to happen. What was the cause, or
- 2] Install a new barreled action into the original stock and ship it back.

I don't know how to go about asking you to fix this problem politely, but if I seem a little demanding I apologize. It's just that when my life is jeopardized by a faulty mechanism, I tend to get a little tense. I am requesting full reimbursement for my postage and handling.

Look on the bright side, I am still a faithful Remington seller and user, but more importantly, I am alive to write you this letter.

Glad to still be around



Jesse Kaufman
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