

Customer Service Data Entry				
File Number:	9224	Arms Service number:	9705954	
Last Name:	LIND	First Name:	DANIEL	
Street:	8308 QUEEN AVE N	City:	BROOKLAND PARK	
State:	MN	Zip:	55444	
Home Ph:	612 561 5132			
Work Ph:		Product Type:	F A T O	
Type Concern:	S	PI PD P-S C	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE			
Cause Code:	4039	Cause:	NO FAULT FOUND	
Assigned To:	KAST	Classification:	UNC UNJ UNC UND J	
Settlement Detail:	REPAIR N/C	Settlement Amount:	\$0.00	
Date Opened Rem:	3/7/97	Date Opened by P/S:	3/7/97	
Caliber:	243			
Date of Incident:		Date Closed:	3/7/97	
Bullet Weight:				
Date to Analysis:		Date from Analysis:		
Manufacturer:	REM			
Model:	700	Serial:	E6214239	
Date Code:	LQ	Date Mfgd:	2/1/96	
RAMAC:	700	Litigation:	<input type="checkbox"/>	
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>	
Custody:		Comments:		
Time of Modification:	2:59:26 PM	Date of Modification:	3/7/97	

Custody initials

FLTR

CAPS NUM

Remington Arms Co. Inc.
Arms Service Division
LLion, New York 13357

Daniel Lind
8308 Queen Ave N.
Brooklyn Park MN, 55444

Dear Sirs,

I spoke with Ray Ikemann on 2/26/97 about a 243 Rem. 700 vls with a Big problem.

He told me to send it in and he would expedite this back to me.

The problem with the gun is when moving the safety switch from safe to fire, the gun goes off.

A dealer inspected the gun and said that the trigger and safety mechanisms are out of alignment.

On 2/27/97 the problem corrected itself but I was still told to send it in.

The S/N E6214239.

I would like to have this back as soon as possible, within 2 weeks preferable.

I hope this does not happen again to me or any other person.!

Thanks

Dan Lind

612-561-5132

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-05954

CUSTOMER ORDER NO.

PRODUCT SERVICE
BOTTOM HALF OF MOUNTS ONLY

DATE RECEIVED	DATE OPENED	DATE CODE	SERIAL NUMBER	NEW SERIAL NUMBER	MODEL AND GRADE	LS/VAR
03/06/97	03/07/97	LR 2-96	E6214239		700 243	
ACCESSORIES		SCOPE BASE				

SHIP TO:

LIND, DANIEL
8308 QUEEN AVE N
BROOKLYN PARK

MN 55444

LIND, DANIEL
8308 QUEEN AVE N
BROOKLYN PARKMN
55444

CUST NO: 163604 C.O.D.

MOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

USA

CONDITION

NEW
LIGHTLY WORN
WORN
VERY WORN
UNREPAIRABLE
MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
COLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
TRIGGER ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
TRIGGER ASSY.		B5		D2	E4	F4
TRIGGER			C1	D3	E5	F5
TRIGGER			C2			

MAIN FAULT

Unable to duplicate customer problem as noted. Took trigger assembly apart and still no fault found. Replace trigger assembly at N/C due to age and condition and to restore customer confidence in the rifle.

REMARKS

COMMENTS

Trigger pull 5 1/4 to 5 1/2 LBS as noted

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

FD-5025 REV. 11/96

PS 34719