

Customer Service Data Entry

File Number:	9208	Arms Service number:	9703498	
Last Name:	RICHMOND GUNSHOP	First Name:		
Street:	517 E MAIN ST	City:	RICHMOND	
State:	VA	Zip:	23219	
Home Ph:				
Work Ph:		Product Type:	F A T O	
Type Concern:	S	PI PD P S C	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE			
Cause Code:	4039	Cause:	NO FAULT FOUND	
Assigned To:	KAST	Classification:	UNC UNJ UNC UND J	
Settlement Detail:	REPAIR N/C	Settlement Amount:	\$0.00	
Date Opened Rem:	2/7/97	Date Opened by P/S:	3/5/97	
Caliber:	30-06			
Date of Incident:		Date Closed:	3/5/97	
Bullet Weight:				
Date to Analysis:		Date from Analysis:		
Manufacturer:	REM			
Model:	700	Serial:	06797330	
Date Code:	KN	Date Mfgd:	5/1/93	
RAMAC:	700	Litigation:	☐	
PreLitigation:	☐	Obsolete:	☐	
Custody:		Comments:		
Time of Modification:	1:21:08 PM	Date of Modification:	3/5/97	

Could this case be in the first stages of litigation? (Y/N)

FLTR:

CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-03498

INITIAL CUSTOMER ORDER NO.

JJM

H09905

DATE RECEIVED

01/31/97

DATE OPENED

02/07/97

DATE CODE

KN 5-93

SERIAL NUMBER

C6797330

NEW SERIAL NUMBER

MODEL AND GRADE

700 30-06

ADL

ACCESSORIES

W/STUDS

TO PRODUCT SERVICE

FROM:

RICHMOND GUNSHOP
517 E MAIN ST
RICHMOND

VA 23219

SHIP TO:

RICHMOND GUNSHOP
517 E MAIN ST
RICHMONDVA
23219

CUST NO: 006992 ILION

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

METAL

C2

MAIN FAULT

The only way that the gun could be made to fire as rec'd. was with the safe off and the trigger pulled. Took trigger Assy apart and still no fault found. Customer may have inadvertently contacted trigger when releasing safe. Exchange trigger Assy at N/A to restore customer confidence in the rifle.

PARTS

COMMENTS

Trigger pull measured 4 1/2 LBS

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 11/96

PS 34817

H 09905

RICHMOND GUN SHOP
517 EAST MAIN STREET
RICHMOND, VA. 23219

DATE 1/28/97

RE *Remington Arms Co.*
ADDRESS *Arms Service Detachment*
PHONE *1414 Haggler Ave*
DATE FROM *1/28/97*
DESCRIPTION *Remington 770*

770 cal 700 Rem.
30 06 HC 679 7330
1337-1818 AMOUNT

Bad Trigger
action in James P.
300 before when safe
TOTAL *gas off when*

MAKE *is sent on.* No.

DIAL 644-7207 L. W. HOBGOOD, Prop.
RICHMOND GUN SHOP
CLAIM CHECK AMMUNITION

Nº H09905

Sales and *RD* - New and Used Guns
Reloading, Tools and Components
517 E. MAIN ST., RICHMOND, VA.

Not responsible for goods left over
12 months, fire or theft

FedEx USA Airbill

From *7/27* Sender's FedEx Account Number
Sender's Name *Richmond*
Company *517 E. N*
Address *Rich*
City *Rich*
2 Your Internet Billing Reference Information
3 To Recipient's Name
Company *Remington Arms Ser*
Address *1414 Haggler*
City *Rich*

For Hold at FedEx Location check here
1041 Saturday (Not available at all locations)