

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

FIND

File Number: 3465 Arms Service number: 9712708

Last Name: THOMASON First Name: AA

Street: 1217 MURRELL RD City: GRAPEVINE

State: TX Zip: 76051 Home Ph:

Work Ph: Product Type: F A T O

Type Concern: S PI PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 1040 Cause:

Assigned To: SANITA Classification: UNJ UNJ ENC UNJ J

Settlement Detail: REPLACE TRIG ASSEM AT N/C GOOD WILL Settlement Amount: \$35.00

Date Opened Item: 7/14/97 Date Opened by P/S: 7/15/97 Caliber: 338WIN

Date of Incident: Date Closed: 7/17/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: T6209157 Date Code: LP Date Mfgd: 2/1/95

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments:

Time of Modification: 7:07:08 AM Date of Modification: 7/18/97

Manufacturer name FLTR CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-12708

INITIAL

CUSTOMER ORDER NO.

ATTN DENNIS SANITA

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

07/11/97

07/14/97

LP 2-95

T6209157

760

338WIN

MAG/DM/SS

ACCESSORIES

W/STUDS

FROM:

SHIP TO:

THOMASON, A A
1217 MURRELL RD
GRAPEVINE

TX 76051

THOMASON, A A
1217 MURRELL RD
GRAPEVINETX
76051

CUST NO:169296 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

☒ NEW☐ LIGHTLY WORN☐ WORN☐ VERY WORN☐ UNREPAIRABLE☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

D3

METAL

C2

MAIN FAULT

Unable to duplicate customers concern as rec'd. Took trig. Assy. apart and still no fault found. Customer may have ~~an~~ inadvertently contacted trig. when releasing safe. Exchange trig. Assy. at N/A strictly as a gesture of good will.

PARTS

COMMENTS

trig. Assy.

trig pull 4 1/2 LBS as rec'd.
Seam engagement in spec.

1007

1040

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD9925 REV. 11/96

PS 34894

Mr. Saneta,
I purchased this gun
to hunt moose in Alaska.
I took my first trip to
Alaska last September. I'm
56 years old and had
wanted to go to Alaska all
of my life. I scouted
an area for 3 days and
was about to get my first
shot at a big bull moose.
When I released the
safety the gun misfired
into the ground. Needless
to say, I was very startled
and upset. Also no moose.

I am very familiar with
the 700 Rem. I also have
a 700 BDL 30-06. I prefer
these guns and I have never
had any trouble with the
30-06.

I spoke with Penny Joffrey
and he asked me to send
this gun to you. Over

I hope you can find
the problem. Maybe it was
a one time thing but I
need to have confidence
in the gun.

Thank you very much.

A. A. Thomason

Please return to:

A. A. Thomason

1217 Murrell Road
Grapevine, TX. 76051

Mr.
SANTAS

19/10
19/10
19/10

FedEx USA Airbill

Tracking Number

4297568413

FedEx Retrieval Copy

1 From
Date 7-9-97 Sender's FedEx Account Number _____

Sender's Name A. A. Thomason Phone (817) 424-3207

Company American Airlines Dept./Floor/Suite/Room 018183

Address 1217 Murrell Road

City Grapevine State TX Zip 76051

2 Your Internal Billing Reference Information X 018183

3 To
Recipient's Name Dennis Sanita Phone _____

Company Remington Arms Corp. Arms Src Div Dept./Floor/Suite/Room _____

Address 10 Hoefler Ave.
(To "HOLD" at FedEx location, print FedEx address here)

City ILION State N.Y. Zip 13357

For HOLD at FedEx Location check here

☐ **Hold Weekday**
(Not available with FedEx First Overnight)

☐ **Hold Saturday**
(Not available with FedEx First Overnight or FedEx Standard Overnight)

For Saturday Delivery check here

☐ **For Saturday Delivery**
(Extra Charge. Not available to all locations. Not available with FedEx First Overnight or FedEx Standard Overnight)



4a Express Package Service Packages under 150 lbs.
☐ FedEx Priority Overnight (Next business morning) ☐ FedEx Standard Overnight (Next business afternoon) ☒ **FedEx 2Day** (Second business day)

☐ **NEW FedEx First Overnight** (Earliest next business morning delivery to select locations. Higher rates apply) ☐ **FedEx Letter Rate** (Not available. Minimum charge. One pound FedEx 2Day rate.)

4b Express Freight Service Packages over 150 lbs.
☐ FedEx Overnight Freight (Next business-day service for any distance) ☐ FedEx 2Day Freight (Second business-day service for any distance) ☐ FedEx Express Saver Freight (Up to 3 business-day service based upon distance)

(Call for delivery schedule. See back for detailed descriptions of freight products.)

5 Packaging ☐ FedEx Letter ☐ FedEx Pak ☐ FedEx Box ☐ FedEx Tube ☐ Other Pkg.
(Declared value limit \$500)

6 Special Handling
Does this shipment contain dangerous goods? ☐ Yes ☐ No (As per attached Shipper's Declaration, not required.)
☐ Dry Ice (Dry Ice, 9, UN 1845 III, x kg, 904 CA ☐ Cargo Aircraft Only (Dangerous Goods Shipper's Declaration not required))

7 Payment
Bill to: ☐ Sender (Account no. in section 1 will be billed) ☐ Recipient ☐ Third Party ☒ Credit Card ☐ Cash/Check
(Enter FedEx account no. or Credit Card no. below)

FedEx Account No. 542418028673460 Date 9/98
Card No. _____

Total Packages 1 Total Weight 9 Total Charges \$6.00

*When Declared Value is higher than \$100 per shipment, you pay an additional charge. See SERVICE CONDITIONS, DECLARED VALUE AND LIMIT OF LIABILITY section for further information. Credit Card Auth.

8 Release Signature
X A. A. Thomason

Your signature authorizes Federal Express to deliver this shipment without obtaining a signature and agrees to indemnify and hold harmless Federal Express from any resulting claims.

☐ Check here if package was dropped off

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Rev. Date 5/96
PART #147557
31954-56 FedEx
PRINTED IN U.S.A.
GBFE 2/97

Terms And Conditions

Definitions: On this airbill, we, our and us refer to Federal Express Corporation, its employees, and agents. You and your refer to the sender, its employees, and agents.

Agreement To Terms: By giving us your package to deliver, you agree to all the terms in our current Service Guide, which is available on request. You also agree to those terms on behalf of any third party with an interest in the package. If there is a conflict between the Service Guide and this Airbill, the Service Guide will control. No one is authorized to change the terms of our Agreement.

Responsibility For Packaging And Completing Airbill: You are responsible for adequately packaging your goods and properly filling out this airbill. If you omit the number of packages and/or weight per package, our billing will be based on our best estimate of the number of packages we received and/or on an estimated "default" weight per package as determined by us.

Responsibility For Payment: Even if you give us different payment instructions, you will always be primarily responsible for all delivery costs, as well as any cost we incur in either returning your package to you or warehousing it pending disposition.

Limitations On Our Liability And Liabilities Not Assumed

- Our liability for loss or damage to your package is limited to your actual damage or \$100, unless you declare a higher value, pay an additional charge, and document your actual loss in a timely manner. You may pay an additional charge for each additional \$100 of declared value. The declared value does not constitute, nor do we provide cargo liability insurance.
- In any event, we will not be liable for any damage, whether direct, incidental, special, or consequential in excess of the declared value of a shipment, whether or not Federal Express had knowledge that such damages might be incurred including but not limited to loss of income or profits.
- We won't be liable:
 - for your acts or omissions including but not limited to improper or insufficient packing, securing, marking, or addressing or those of the recipient or anyone else with an interest in the package

if you or the recipient violate any of the terms of an Agreement

- for loss or damage to shipments of prohibited items
- for loss, damage, or delay caused by events we cannot control, including but not limited to acts of God, perils of the air, weather conditions, acts of public enemies, war, strikes, civil commotions, or acts of public authorities with actual or apparent authority.

Declared Value Limits

- The highest declared value allowed for FedEx Letter and FedEx Pak shipments is \$500.
- For other shipments, the highest declared value allowed is \$50,000 unless your package contains items of "extraordinary value," in which case the highest declared value allowed is \$500.
- Items of "extraordinary value" include shipments containing such items as artwork, jewelry, furs, precious metals, negotiable instruments, and other items listed in our Service Guide.
- You may send more than one package on this airbill and fill in the total declared value for all packages; not to exceed the \$100, \$500 or \$50,000 per package limit described above. (Example: 5 packages can have a total declared value of up to \$250,000.) In that case, our liability is limited to the actual value of the package(s) lost or damaged, but may not exceed the maximum allowable declared value(s) or the total declared value, whichever is less. You are responsible for proving the actual loss or damage.

Filing A Claim: YOU MUST MAKE ALL CLAIMS IN WRITING and notify us of your claim within strict time limits set out in the current Service Guide.

We'll consider your claim filed if you notify our Customer Service Department at 1-800-Go-FedEx and make your claim in writing as soon as possible.

Within 90 days after you notify us of your claim, you must send us all the information you have about it. We aren't obligated to act on any claim until you have paid all transportation charges, and you may not deduct the amount of your claim from those charges.

If the recipient accepts your package without noting any damage on the delivery record, we will assume the package was delivered in good condition. For us to process your claim, you must make the original shipping cartons and packing available for inspection.

Right To Inspect: We may at our option open and inspect your packages before or after you give them to us to deliver.

Right Of Rejection: We reserve the right to reject a shipment when such shipment would be likely to cause delay or damage to other shipments, equipment, or personnel or if its shipment is prohibited by law; or if the shipment would violate any terms of our Agreement or our current Service Guide.

C.O.D. Services: C.O.D. SERVICE IS NOT AVAILABLE WITH THIS AIRBILL. If C.O.D. Service is required, please use a Federal Express C.O.D. airbill.

Air Transportation Tax Included: Our basic rate includes a federal tax required by Internal Revenue Code Section 4271 on the air transportation portion of this service.

Money-Back Guarantee: In the event of untimely delivery, Federal Express will at your request and with some limitations, refund or credit all transportation charges. See current Service Guide for more information.

Freight Services: There are several freight service options, depending on your transit time needs.

- FedEx Overnight Freight:** Next business-day service to all points in the 48 states; rates are uniform, regardless of distance shipped.
- FedEx 2Day Freight:** Second business-day service to all points in the 48 states; rates are uniform, regardless of distance shipped.
- FedEx Express Saver Freight:** Up to 3 business-day service to all points in the 48 states; rates are based upon the distance shipped.