



Customer Service Data Entry



File Number:	1110	Arms Service number:	9703691		
Last Name:	WHITE	First Name:	DANNY		
Street:	7325 ADPER TUNNEL RD	City:	TRUSSVILLE		
State:	AL	Zip:	35173		
Home Ph:	205 655 9421	Work Ph:	205 658 5991		
Product Type:	F	F A T O			
Type Concern:	S	PI PD P S C	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE		
Assigned To:	KAST	Classification:	UNJ	UNJ UNC UND J	
Settlement Detail:	REPLACE AT N/C	Settlement Amount:			
Date Opened Rem:	2/10/97	Date Opened by P/S:	2/11/97	Caliber:	30-06
Date of Incident:		Date Closed:	2/11/97	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	86806203	Date Code:	WG
Date Mfgd:	8/1/86	RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>	Custody:	
Comments:	n/c due to hard off safe cond				
Time of Modification:	9:13:09 AM	Date of Modification:	2/11/97		

Form View

FLTR

NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-03691

CUSTOMER ORDER NO.

ATTN JACK KAST

DATE RECEIVED 02/03/97	DATE OPENED 02/10/97	DATE CODE WG 8-86	SERIAL NUMBER B4806203	NEW SERIAL NUMBER	MODEL AND GRADE 700 30-06	ADL
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W/STUDS

SCOPE BASE L/SIGHTS

FROM:

SHIP TO:

WHITE, DANNY R
7325 ROPER TUNNEL RD
TRUSSVILLE

AL 35173

WHITE, DANNY R
7325 ROPER TUNNEL RD
TRUSSVILLE

AL
35173

CUST NO: 161785 C.O.D.

ACCOUNT NUMBER	ACCOUNT NUMBER N/C	WRITE <input type="checkbox"/>	PROM. DATE	ESTIMATED	VIA
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UPS

GUN CONDITION

- ☐ NEW
- ☐ LIGHTLY WORN
- ☐ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE	B1					
TRIGGER GROUP	B2					F1
BOLT ASSY.						F2
BARREL ASSY.	B4					F3
REC. ASSY.						
WOOD						F3
METAL						

Fixed when safe was released

Cleaned and oiled - safe is still hard to take off.

MAIN FAULT

Unable to duplicate customer concern as rec'd. Trigger and trigger pin pretty. Safe is hard to take off and unacceptable. Bolt head high front take down screw on closing. Exchange trigger Assy at W/C

PARTS

Trigger Assy.

COMMENTS

Trigger pull measured 4 to 5 LBS as noted.

Rust on bolt plug threads

Adjust length of front take down scr.

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

3 COPY

RD6925 REV. 11-96

PS 34947

Danny R. White
7325 Roper Tunnel Rd.
Trussville Al 35173
(205) 655-9421 home
(205) 558-5991 work

Dear Remington Arms,

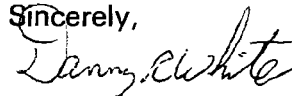
I would like to take this opportunity to report to you a problem I experienced with my Remington Model 700 ADL 30-06. The problem was in the safety/trigger assembly. The rifle is approximately 6 years old.

On monday 01/20/97 I was deer hunting and was trying to load my rifle. listed below are the events:

1. I loaded 4 rounds in the rifle and chambered a round.
2. I tried to slide the safety to safe. I could not move the lever.
3. I unloaded the rifle and continued to work with the safety lever.
4. I removed the bolt, inspected the bolt and replaced the bolt.
5. I tried again to slide the safety lever to safe. It moved this time.
6. Since I was having problems, I tried to move the lever to fire.
7. The lever would not move to fire. After continuing to try to move the lever to fire, the lever did move, but the gun discharged in the process. I was lucky to have removed the cartridges.
8. I replaced the rifle in its case and went home.
9. After getting home, I cleaned the safety/trigger assembly with Remington Bore and Action cleaner and sprayed RemOil in the action. This seemed to help some, but it is still very difficult to move the safety lever.

I want to thank you in advance for resolving the problem to both Remington's and my satisfaction. Safety is something I observe and practice. This incident could have caused damage or injury had I not been very careful when I noticed the rifle was not working properly.

Sincerely,



Danny R. White

Rifle serial # B6PD6203