

File Number: 12521		Arms Service number: 9923742	
Last Name: BASS PRO SHOPS		First Name:	
Street: 8181 CONCORD MILL BLVD		City: CONCORD	
State: NC	Zip: 28027	Home Ph:	
Work Ph:	Product Type: F	F A T	
Type Concern: S	PI PD P S	Concern Code: 1007	
Concern: FIRED ON SAFE RELEASE			
Cause Code: 4040	Cause: OTHER - UNSPECIFIED OR UNDETERMINED		
Assigned To: SANITA	Classification: UND	UNJ UNC UND	
Settlement Detail: REPLACE PER AGREEMENT WITH MADISON	Settlement Amount: \$125.00		
Date Opened Rem: 12/3/99	Date Opened by P/S: 12/4/99	Caliber: 50	
Date of Incident:	Date Closed: 12/6/99	Bullet Weight:	
Date to Analysis:	Date from Analysis:	Manufacturer: REM	
Model: 700ML	Serial: ML208734	Date Code: LS	Date Mfgd: 2/1/98
RAMAC: 700ML	Litigation: <input type="checkbox"/>	PreLitigation: <input type="checkbox"/>	Obsolete: <input type="checkbox"/>
Custody:	Comments: TRIGGER PIN RUSTED <i>from UNK Source</i>		
Time of Modification: 7:10:47 AM	Date of Modification: 12/6/99		

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER  
R 99-23742INITIAL  
PS

CUSTOMER ORDER NO.

DATE RECEIVED  
12/01/99DATE OPENED  
12/03/99DATE CODE  
LS 2/98SERIAL NUMBER  
ML208734

NEW SERIAL NUMBER

MODEL AND GRADE  
700 50

MLS

ACCESSORIES

W/STUDS

SCOPE MNTS

W/STD ML ACCESSORIES

FROM:

BASS PRO SHOPS  
8181 CONCORD MILL BLVD  
CONCORD

NC 28027

SHIP TO:

BASS PRO SHOPS  
8181 CONCORD MILL BLVD  
CONCORD NC  
28027

CUST NO: 215414 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW  
☐ LIGHTLY WORN  
☐ WORN  
☐ VERY WORN  
☐ UNREPAIRABLE  
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

METAL

D2

D3

E2

E3

E4

E5

F2

F3

F4

F5

MAIN FAULT

Upon receipt we could not replicate the reported concern, but  
did find the trigger was sticky.

PARTS

COMMENTS

Replace with  
will have new #  
at N/C

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/97



# Outdoor World™

By Reputation -  
THE WORLD'S GREATEST  
SPORTING GOODS STORE

November 22, 1999

Re: Return of Remington Mod. 700 Muzzleloader

Sirs,

As per my telephone conversation with Eddie Stephenson of your Consumer Services Department, please find enclosed a Model 700 muzzleloader for your inspection.

The customer purchased the gun and then cleaned it before a sight-in session at his home. After several shots (5), the customer moved the safety from the safe position to the fire position. When he moved the safety to the fire position, the gun fired without the customer engaging the trigger. The customer repeated the process again without ammo and the disengagement occurred again. Also, when the safety is engaged to the fire position, it cannot be returned to the safe position. Also, if the safety is in the fire position and the bolt is manually closed, the gun will fire without engaging the trigger.

After my discussion with Eddie at Consumer Services, he told me to return the gun to you for inspection. We have refunded the customer the full purchase price and, per Eddie, he stated to me that you would return a new gun to the store, as we would not be able to sell a used unit at our store.

I would appreciate your prompt attention in this matter and would appreciate a reply on your findings concerning this matter. Also, please forward a report of your findings to our customer at the address provided below as he owns another Remington muzzleloader.

Yours truly,

Bill Biggerstaff  
Bass Pro Shop  
8181 Concord Mills Blvd.  
Concord, NC 28027

Reply to: Greg Rosenkranz 723 E. Sharp St. Statesville, NC 28677 704-924-9685

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